

	Q1-18	Q2-18	Q3-18 ⁹	Q4-18	Total	Q1-19	
Revenue (\$000s) ⁽¹⁾	Service Revenue	\$120,916	\$125,206	\$127,810	\$156,750	\$530,682	\$123,907
	Store Revenue	\$5,679	\$4,892	\$4,705	\$5,148	\$20,424	\$5,405
	Insurance Revenue	\$4,368	\$4,293	\$4,023	\$3,505	\$16,189	\$3,334
	Mailing & Shipping Revenue	\$130,963	\$134,391	\$136,538	\$165,403	\$567,295	\$132,646
	Customized Postage Revenue	\$2,580	\$5,218	\$6,957	\$4,828	\$19,583	\$3,357
	Other Revenue	\$22	\$18	\$12	\$ --	\$52	\$ --
	Total Revenue	\$133,565	\$139,627	\$143,507	\$170,231	\$586,930	\$136,003
	Total Revenue (YoY % Change)	27%	20%	25%	29%	25%	2%
Mailing & Shipping Metrics ⁽²⁾	Paid Customers (000s) ⁽³⁾	740	737	732	736	736	736
	Paid Customers (YoY % Change)	3%	(0%)	(0%)	0%	1%	(1%)
	Revenue (\$000s) ⁽⁴⁾	\$130,963	\$134,391	\$136,538	\$165,403	\$567,295	\$132,646
	Revenue (YoY % Change)	28%	20%	28%	29%	26%	1%
	Monthly ARPU ⁽⁵⁾	\$58.96	\$60.79	\$62.14	\$74.93	\$64.20	\$60.05
	Monthly ARPU (YoY % Change)	24%	20%	29%	29%	26%	2%
	USPS Postage Printed (\$000s) ⁽⁶⁾	\$1,591,212	\$1,574,509	\$1,519,027	\$1,804,096	\$6,488,843	\$1,626,309
	USPS Postage Printed (YoY % Change)	8%	6%	8%	5%	7%	2%
Financial Metrics ⁽⁷⁾	Non-GAAP Gross Profit	\$108,520	\$110,915	\$111,168	\$132,373	\$462,975	\$100,309
	Non-GAAP Gross Margin	81.2%	79.4%	77.5%	77.8%	78.9%	73.8%
	Non-GAAP Operating Income	\$60,746	\$62,318	\$59,528	\$69,591	\$252,183	\$37,683
	Non-GAAP Operating Income (YoY % Change)	21%	10%	8%	11%	12%	(38%)
	Non-GAAP Adjusted Income	\$47,033	\$51,915	\$52,611	\$69,369	\$220,929	\$22,220
	Non-GAAP Adjusted Income (YoY % Change)	41%	37%	6%	(21%)	6%	(53%)
	Non-GAAP EPS	\$2.54	\$2.75	\$2.76	\$3.73	\$11.78	\$1.23
	Non-GAAP EPS (YoY % Change)	39%	32%	3%	(20%)	4%	(51%)
	Adjusted EBITDA ⁽⁸⁾	\$62,083	\$63,612	\$61,016	\$71,280	\$257,991	\$39,166
	Adjusted EBITDA Margin	46.5%	45.6%	42.5%	41.9%	44.0%	28.8%
Adjusted EBITDA (YoY % Change)	21%	10%	8%	11%	12%	(37%)	

(1) All revenue numbers are presented on a GAAP basis.

(2) Mailing and shipping metrics are for the mailing and shipping business only and exclude the customized postage business. See the Company's 10-K filings for further discussion.

(3) Mailing and shipping paid customers for the quarter is defined as the number of unique mailing and shipping customers that the Company earned revenue from during that quarter. Paid customers for the year is calculated as the average of the paid customers for the four quarters during that year. Paid customers include ShipStation customers as of Q3-14, ShipWorks customers as of Q4-14, Endicia customers as of Q4-15, ShippingEasy customers as of Q3-16, and MetaPack customers as of Q4-18.

(4) Mailing and shipping revenue includes service, product and insurance revenue from mailing and shipping customers. Mailing and shipping revenue includes ShipStation, ShipWorks, Endicia, ShippingEasy, and MetaPack revenue as of the closing date of the acquisition.

(5) Mailing and shipping monthly ARPU for the quarter is calculated as [mailing and shipping revenue for the quarter] / [mailing and shipping paid customers for the quarter] / 3 months. Monthly ARPU for the year is calculated as [mailing and shipping revenue for the year] / [mailing and shipping paid customers for the year] / 12 months.

(6) Mailing and shipping postage printed includes postage printed by the Company's mailing and shipping customers using its solutions. Includes ShipStation as of Q3-14, ShipWorks as of Q4-14, Endicia as of the acquisition closing date, and ShippingEasy as of Q3-16. Beginning Q4-16, we updated our methodology for measuring the amount of mailing and shipping postage printed. Q1-16 through Q3-16 metrics have also been revised upwards using the updated methodology.

(7) All Financial Metrics are provided on a Non-GAAP basis. Non-GAAP measures exclude (1) certain non-cash items such as stock-based compensation expense, contingent consideration charges, amortization of acquired intangibles and capitalized debt issuance costs and non-cash income tax adjustments and (2) certain non-recurring expenses such as asset write-offs, acquisition and integration related corporate development expenses and litigation settlements. For reconciliations of Non-GAAP to GAAP, see the Company's prior 8-K filings as hyperlinked above or on subsequent pages.

(8) Non-GAAP Adjusted EBITDA is calculated as Non-GAAP Operating Income plus depreciation and amortization contained in cost of sales and operating expenses less capital expenditures for the business. Calculation excludes capital expenditures on the Company owned corporate headquarters.

(9) Investor Metrics for Q3-18, with the exception of paid customers and postage metrics, include the financial results of MetaPack for the post-acquisition period 8/15/2018 through 9/30/2018. Prior quarters exclude MetaPack for all metrics.

INVESTOR METRICS 2019 (Tax Adjusted¹⁰)

	Q1-18	Q2-18	Q3-18 ⁹	Q4-18	Total	Q1-19	
Revenue (\$000s) ⁽¹⁾	Service Revenue	\$120,916	\$125,206	\$127,810	\$156,750	\$530,682	\$123,907
	Store Revenue	\$5,679	\$4,892	\$4,705	\$5,148	\$20,424	\$5,405
	Insurance Revenue	\$4,368	\$4,293	\$4,023	\$3,505	\$16,189	\$3,334
	Mailing & Shipping Revenue	\$130,963	\$134,391	\$136,538	\$165,403	\$567,295	\$132,646
	Customized Postage Revenue	\$2,580	\$5,218	\$6,957	\$4,828	\$19,583	\$3,357
	Other Revenue	\$22	\$18	\$12	\$ --	\$52	\$ --
	Total Revenue	\$133,565	\$139,627	\$143,507	\$170,231	\$586,930	\$136,003
	Total Revenue (YoY % Change)	27%	20%	25%	29%	25%	2%
Mailing & Shipping Metrics ⁽²⁾	Paid Customers (000s) ⁽³⁾	740	737	732	736	736	736
	Paid Customers (YoY % Change)	3%	(0%)	(0%)	0%	1%	(1%)
	Revenue (\$000s) ⁽⁴⁾	\$130,963	\$134,391	\$136,538	\$165,403	\$567,295	\$132,646
	Revenue (YoY % Change)	28%	20%	28%	29%	26%	1%
	Monthly ARPU ⁽⁵⁾	\$58.96	\$60.79	\$62.14	\$74.93	\$64.20	\$60.05
	Monthly ARPU (YoY % Change)	24%	20%	29%	29%	26%	2%
	USPS Postage Printed (\$000s) ⁽⁶⁾	\$1,591,212	\$1,574,509	\$1,519,027	\$1,804,096	\$6,488,843	\$1,626,309
	USPS Postage Printed (YoY % Change)	8%	6%	8%	5%	7%	2%
Financial Metrics ⁽⁷⁾	Non-GAAP Gross Profit	\$108,520	\$110,915	\$111,168	\$132,373	\$462,975	\$100,309
	Non-GAAP Gross Margin	81.2%	79.4%	77.5%	77.8%	78.9%	73.8%
	Non-GAAP Operating Income	\$60,746	\$62,318	\$59,528	\$69,591	\$252,183	\$37,683
	Non-GAAP Operating Income (YoY % Change)	21%	10%	8%	11%	12%	(38%)
	Non-GAAP Adjusted Income ⁽¹⁰⁾	\$53,264	\$54,594	\$52,218	\$60,853	\$220,929	\$22,220
	Non-GAAP Adjusted Income (YoY % Change)	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.
	Non-GAAP EPS ⁽¹⁰⁾	\$2.88	\$2.89	\$2.74	\$3.28	\$11.78	\$1.23
	Non-GAAP EPS (YoY % Change)	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.
	Adjusted EBITDA ⁽⁸⁾	\$62,083	\$63,612	\$61,016	\$71,280	\$257,991	\$39,166
	Adjusted EBITDA Margin	46.5%	45.6%	42.5%	41.9%	44.0%	28.8%
Adjusted EBITDA (YoY % Change)	21%	10%	8%	11%	12%	(37%)	

(1) All revenue numbers are presented on a GAAP basis.

(2) Mailing and shipping metrics are for the mailing and shipping business only and exclude the customized postage business. See the Company's 10-K filings for further discussion.

(3) Mailing and shipping paid customers for the quarter is defined as the number of unique mailing and shipping customers that the Company earned revenue from during that quarter. Paid customers for the year is calculated as the average of the paid customers for the four quarters during that year. Paid customers include ShipStation customers as of Q3-14, ShipWorks customers as of Q4-14, Endicia customers as of Q4-15, ShippingEasy customers as of Q3-16, and MetaPack customers as of Q4-18.

(4) Mailing and shipping revenue includes service, product and insurance revenue from mailing and shipping customers. Mailing and shipping revenue includes ShipStation, ShipWorks, Endicia, ShippingEasy, and MetaPack revenue as of the closing date of the acquisition.

(5) Mailing and shipping monthly ARPU for the quarter is calculated as [mailing and shipping revenue for the quarter] / [mailing and shipping paid customers for the quarter] / 3 months. Monthly ARPU for the year is calculated as [mailing and shipping revenue for the year] / [mailing and shipping paid customers for the year] / 12 months.

(6) Mailing and shipping postage printed includes postage printed by the Company's mailing and shipping customers using its solutions. Includes ShipStation as of Q3-14, ShipWorks as of Q4-14, Endicia as of the acquisition closing date, and ShippingEasy as of Q3-16. Beginning Q4-16, we updated our methodology for measuring the amount of mailing and shipping postage printed. Q1-16 through Q3-16 metrics have also been revised upwards using the updated methodology.

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(8) Non-GAAP Adjusted EBITDA is calculated as Non-GAAP Operating Income plus depreciation and amortization contained in cost of sales and operating expenses less capital expenditures for the business. Calculation excludes capital expenditures on the Company owned corporate headquarters.

(9) Investor Metrics for Q3-18, with the exception of paid customers and postage metrics, include the financial results of MetaPack for the post-acquisition period 8/15/2018 through 9/30/2018. Prior quarters exclude MetaPack for all metrics.

(10) In order to provide comparable year-over-year results, Non-GAAP income in all periods in fiscal year 2018 was adjusted for Non-GAAP income taxes at the fiscal 2018 GAAP effective tax rate of 11.7%.

First Quarter 2019 GAAP to Non-GAAP Reconciliations



Reconciliation of GAAP to Non-GAAP Financial Measures

All amounts in millions except per share or margin data

	GAAP Amounts	Stock-Based Compensation Expense	Intangible Amortization Expense	Debt Amortization	Income Tax Adjustments	Non-GAAP Amounts
Cost of Revenues	\$36.34	0.65	\$-	\$-	\$-	\$35.69
Research & Development	17.31	2.30	-	-	-	15.01
Sales & Marketing	32.88	2.05	-	-	-	30.83
General & Administrative	26.23	3.89	5.55	-	-	16.79
Total Expenses	112.76	8.89	5.55	-	-	98.32
Income (Loss) from Operations	23.24	(8.89)	(5.55)	-	-	37.68
Interest and Other Income (Loss)	(0.74)	-	-	(0.09)	-	(0.65)
Pre-Tax Income (Loss)	22.50	(8.89)	(5.55)	(0.09)	-	37.03
Benefit (Expense) for Income Taxes	(6.74)	-	-	-	8.07	(14.81)
Adjusted Income (Loss)	15.76	(8.89)	(5.55)	(0.09)	8.07	22.22
On a diluted per share basis	\$0.87	\$(0.49)	\$(0.31)	\$(0.01)	\$0.45	\$1.23
Shares used in per share calculation	18.01	18.01	18.01	18.01	18.01	18.01

Reconciliation of GAAP Net Income to Adjusted EBITDA

All amounts in millions except margin data

	Three Months ended Mar. 31	
	2019	2018
GAAP Net Income (Loss)	\$15.76	\$47.04
Depreciation and Amortization Expense	\$7.04	\$5.34
Interest & Other Expense (Income), net	\$0.74	\$0.54
Income Tax Expense (Benefit), net	\$6.74	\$1.62
Stock-based Compensation Expense	\$8.89	\$7.55
Adjusted EBITDA	\$39.17	\$62.08
Adjusted EBITDA Margin	28.8%	46.5%

Reconciliation of GAAP to Non-GAAP Gross Profit and Gross Margin

All amounts in millions except margin data

	GAAP Amounts	Stock-Based Compensation Expense	Non-GAAP Amounts
Mailing and Shipping Gross Profit	\$98.74	\$(0.65)	\$99.38
Customized Postage Gross Profit	\$0.93	(0.00)	\$0.93
Total Gross Profit	\$99.66	(0.65)	\$100.31
Mailing and Shipping Gross Margin	74.4%	(0.5%)	74.9%
Customized Postage Gross Margin	27.6%	(0.0%)	27.6%
Total Gross Margin	73.3%	(0.5%)	73.8%

INVESTOR METRICS 2018



	Q1-17	Q2-17	Q3-17	Q4-17	Total	Q1-18	Q2-18	Q3-18 ⁹	Q4-18	Total	
Revenue (\$000s)⁽¹⁾	Service Revenue	\$92,420	\$102,685	\$97,529	\$118,638	\$411,272	\$120,916	\$125,206	\$127,810	\$156,750	\$530,682
	Store Revenue	\$5,714	\$4,763	\$4,824	\$5,414	\$20,715	\$5,679	\$4,892	\$4,705	\$5,148	\$20,424
	Insurance Revenue	\$4,440	\$4,393	\$4,099	\$4,453	\$17,385	\$4,368	\$4,293	\$4,023	\$3,505	\$16,189
	Mailing & Shipping Revenue	\$102,574	\$111,841	\$106,452	\$128,505	\$449,372	\$130,963	\$134,391	\$136,538	\$165,403	\$567,295
	Customized Postage Revenue	\$2,442	\$4,276	\$8,588	\$3,938	\$19,244	\$2,580	\$5,218	\$6,957	\$4,828	\$19,583
	Other Revenue	\$24	\$23	\$22	\$24	\$93	\$22	\$18	\$12	\$--	\$52
	Total Revenue	\$105,040	\$116,140	\$115,062	\$132,467	\$468,709	\$133,565	\$139,627	\$143,507	\$170,231	\$586,930
Total Revenue (YoY % Change)	28%	38%	24%	25%	29%	27%	20%	25%	29%	25%	
Mailing & Shipping Metrics⁽²⁾	Paid Customers (000s) ⁽³⁾	722	738	736	735	733	740	737	732	736	736
	Paid Customers (YoY % Change)	11%	14%	13%	8%	12%	3%	(0%)	(0%)	0%	1%
	Revenue (\$000s) ⁽⁴⁾	\$102,574	\$111,841	\$106,452	\$128,505	\$449,372	\$130,963	\$134,391	\$136,538	\$165,403	\$567,295
	Revenue (YoY % Change)	30%	37%	21%	26%	28%	28%	20%	28%	29%	26%
	Monthly ARPU ⁽⁵⁾	\$47.36	\$50.51	\$48.23	\$58.28	\$51.11	\$58.96	\$60.79	\$62.14	\$74.93	\$64.20
	Monthly ARPU (YoY % Change)	17%	20%	7%	16%	15%	24%	20%	29%	29%	26%
	USPS Postage Printed (\$000s) ⁽⁶⁾	\$1,470,614	\$1,488,931	\$1,406,310	\$1,723,772	\$6,089,627	\$1,591,212	\$1,574,509	\$1,519,027	\$1,804,096	\$6,488,843
USPS Postage Printed (YoY % Change)	10%	14%	8%	9%	10%	8%	6%	8%	5%	7%	
Financial Metrics⁽⁷⁾	Non-GAAP Gross Profit	\$87,850	\$97,496	\$93,972	\$111,938	\$391,256	\$108,520	\$110,915	\$111,168	\$132,373	\$462,975
	Non-GAAP Gross Margin	83.6%	83.9%	81.7%	84.5%	83.5%	81.2%	79.4%	77.5%	77.8%	78.9%
	Non-GAAP Operating Income	\$50,013	\$56,658	\$55,132	\$62,662	\$224,464	\$60,746	\$62,318	\$59,528	\$69,591	\$252,183
	Non-GAAP Operating Income (YoY % Change)	49%	53%	24%	15%	32%	21%	10%	8%	11%	12%
	Non-GAAP Adjusted Income	\$33,248	\$37,785	\$49,757	\$87,454	\$208,244	\$47,033	\$51,915	\$52,611	\$69,369	\$220,929
	Non-GAAP Adjusted Income (YoY % Change)	4%	7%	18%	78%	31%	41%	37%	6%	(21%)	6%
	Non-GAAP EPS	\$1.83	\$2.08	\$2.68	\$4.68	\$11.33	\$2.54	\$2.75	\$2.76	\$3.73	\$11.78
	Non-GAAP EPS (YoY % Change)	7%	7%	15%	71%	30%	39%	32%	3%	(20%)	4%
	Adjusted EBITDA ⁽⁸⁾	\$51,242	\$58,059	\$56,563	\$64,053	\$229,916	\$62,083	\$63,612	\$61,016	\$71,280	\$257,991
	Adjusted EBITDA Margin	48.8%	50.0%	49.2%	48.4%	49.1%	46.5%	45.6%	42.5%	41.9%	44.0%
Adjusted EBITDA (YoY % Change)	47%	52%	24%	15%	32%	21%	10%	8%	11%	12%	

(1) All revenue numbers are presented on a GAAP basis.

(2) Mailing and shipping metrics are for the mailing and shipping business only and exclude the customized postage business. See the Company's 10-K filings for further discussion.

(3) Mailing and shipping paid customers for the quarter is defined as the number of unique mailing and shipping customers that the Company earned revenue from during that quarter. Paid customers for the year is calculated as the average of the paid customers for the four quarters during that year. Paid customers include ShipStation customers as of Q3-14, ShipWorks customers as of Q4-14, Endicia customers as of Q4-15, ShippingEasy customers as of Q3-16, and MetaPack customers as of Q4-18.

(4) Mailing and shipping revenue includes service, product and insurance revenue from mailing and shipping customers. Mailing and shipping revenue includes ShipStation, ShipWorks, Endicia, ShippingEasy, and MetaPack revenue as of the closing date of the acquisition.

(5) Mailing and shipping monthly ARPU for the quarter is calculated as [mailing and shipping revenue for the quarter] / [mailing and shipping paid customers for the quarter] / 3 months. Monthly ARPU for the year is calculated as [mailing and shipping revenue for the year] / [mailing and shipping paid customers for the year] / 12 months.

(6) Mailing and shipping postage printed includes postage printed by the Company's mailing and shipping customers using its solutions. Includes ShipStation as of Q3-14, ShipWorks as of Q4-14, Endicia as of the acquisition closing date, and ShippingEasy as of Q3-16. Beginning Q4-16, we updated our methodology for measuring the amount of mailing and shipping postage printed. Q1-16 through Q3-16 metrics have also been revised upwards using the updated methodology.

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(8) Non-GAAP Adjusted EBITDA is calculated as Non-GAAP Operating Income plus depreciation and amortization contained in cost of sales and operating expenses less capital expenditures for the business. Calculation excludes capital expenditures on the Company owned corporate headquarters.

(9) Investor Metrics for Q3-18, with the exception of paid customers and postage metrics, include the financial results of MetaPack for the post-acquisition period 8/15/2018 through 9/30/2018. Prior quarters exclude MetaPack for all metrics.

INVESTOR METRICS 2018 (Tax Adjusted¹⁰)

	Q1-17	Q2-17	Q3-17	Q4-17	Total	Q1-18	Q2-18	Q3-18 ⁹	Q4-18	Total	
Revenue (\$000s) ⁽¹⁾	Service Revenue	\$92,420	\$102,685	\$97,529	\$118,638	\$411,272	\$120,916	\$125,206	\$127,810	\$156,750	\$530,682
	Store Revenue	\$5,714	\$4,763	\$4,824	\$5,414	\$20,715	\$5,679	\$4,892	\$4,705	\$5,148	\$20,424
	Insurance Revenue	\$4,440	\$4,393	\$4,099	\$4,453	\$17,385	\$4,368	\$4,293	\$4,023	\$3,505	\$16,189
	Mailing & Shipping Revenue	\$102,574	\$111,841	\$106,452	\$128,505	\$449,372	\$130,963	\$134,391	\$136,538	\$165,403	\$567,295
	Customized Postage Revenue	\$2,442	\$4,276	\$8,588	\$3,938	\$19,244	\$2,580	\$5,218	\$6,957	\$4,828	\$19,583
	Other Revenue	\$24	\$23	\$22	\$24	\$93	\$22	\$18	\$12	\$--	\$52
	Total Revenue	\$105,040	\$116,140	\$115,062	\$132,467	\$468,709	\$133,565	\$139,627	\$143,507	\$170,231	\$586,930
	Total Revenue (YoY % Change)	28%	38%	24%	25%	29%	27%	20%	25%	29%	25%
Mailing & Shipping Metrics ⁽²⁾	Paid Customers (000s) ⁽³⁾	722	738	736	735	733	740	737	732	736	736
	Paid Customers (YoY % Change)	11%	14%	13%	8%	12%	3%	(0%)	(0%)	0%	1%
	Revenue (\$000s) ⁽⁴⁾	\$102,574	\$111,841	\$106,452	\$128,505	\$449,372	\$130,963	\$134,391	\$136,538	\$165,403	\$567,295
	Revenue (YoY % Change)	30%	37%	21%	26%	28%	28%	20%	28%	29%	26%
	Monthly ARPU ⁽⁵⁾	\$47.36	\$50.51	\$48.23	\$58.28	\$51.11	\$58.96	\$60.79	\$62.14	\$74.93	\$64.20
	Monthly ARPU (YoY % Change)	17%	20%	7%	16%	15%	24%	20%	29%	29%	26%
	USPS Postage Printed (\$000s) ⁽⁶⁾	\$1,470,614	\$1,488,931	\$1,406,310	\$1,723,772	\$6,089,627	\$1,591,212	\$1,574,509	\$1,519,027	\$1,804,096	\$6,488,843
	USPS Postage Printed (YoY % Change)	10%	14%	8%	9%	10%	8%	6%	8%	5%	7%
Financial Metrics ⁽⁷⁾	Non-GAAP Gross Profit	\$87,850	\$97,496	\$93,972	\$111,938	\$391,256	\$108,520	\$110,915	\$111,168	\$132,373	\$462,975
	Non-GAAP Gross Margin	83.6%	83.9%	81.7%	84.5%	83.5%	81.2%	79.4%	77.5%	77.8%	78.9%
	Non-GAAP Operating Income	\$50,013	\$56,658	\$55,132	\$62,662	\$224,464	\$60,746	\$62,318	\$59,528	\$69,591	\$252,183
	Non-GAAP Operating Income (YoY % Change)	49%	53%	24%	15%	32%	21%	10%	8%	11%	12%
	Non-GAAP Adjusted Income ⁽¹⁰⁾	\$46,291	\$52,608	\$51,105	\$58,239	\$208,244	\$53,264	\$54,594	\$52,218	\$60,853	\$220,929
	Non-GAAP Adjusted Income (YoY % Change)	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.
	Non-GAAP EPS ⁽¹⁰⁾	\$2.55	\$2.90	\$2.76	\$3.11	\$11.33	\$2.88	\$2.89	\$2.74	\$3.28	\$11.78
	Non-GAAP EPS (YoY % Change)	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.
	Adjusted EBITDA ⁽⁸⁾	\$51,242	\$58,059	\$56,563	\$64,053	\$229,916	\$62,083	\$63,612	\$61,016	\$71,280	\$257,991
	Adjusted EBITDA Margin	48.8%	50.0%	49.2%	48.4%	49.1%	46.5%	45.6%	42.5%	41.9%	44.0%
Adjusted EBITDA (YoY % Change)	47%	52%	24%	15%	32%	21%	10%	8%	11%	12%	

(1) All revenue numbers are presented on a GAAP basis.

(2) Mailing and shipping metrics are for the mailing and shipping business only and exclude the customized postage business. See the Company's 10-K filings for further discussion.

(3) Mailing and shipping paid customers for the quarter is defined as the number of unique mailing and shipping customers that the Company earned revenue from during that quarter. Paid customers for the year is calculated as the average of the paid customers for the four quarters during that year. Paid customers include ShipStation customers as of Q3-14, ShipWorks customers as of Q4-14, Endicia customers as of Q4-15, ShippingEasy customers as of Q3-16, and MetaPack customers as of Q4-18.

(4) Mailing and shipping revenue includes service, product and insurance revenue from mailing and shipping customers. Mailing and shipping revenue includes ShipStation, ShipWorks, Endicia, ShippingEasy, and MetaPack revenue as of the closing date of the acquisition.

(5) Mailing and shipping monthly ARPU for the quarter is calculated as [mailing and shipping revenue for the quarter] / [mailing and shipping paid customers for the quarter] / 3 months. Monthly ARPU for the year is calculated as [mailing and shipping revenue for the year] / [mailing and shipping paid customers for the year] / 12 months.

(6) Mailing and shipping postage printed includes postage printed by the Company's mailing and shipping customers using its solutions. Includes ShipStation as of Q3-14, ShipWorks as of Q4-14, Endicia as of the acquisition closing date, and ShippingEasy as of Q3-16. Beginning Q4-16, we updated our methodology for measuring the amount of mailing and shipping postage printed. Q1-16 through Q3-16 metrics have also been revised upwards using the updated methodology.

(7) All Financial Metrics are provided on a Non-GAAP basis. Non-GAAP measures exclude (1) certain non-cash items such as stock-based compensation expense, contingent consideration charges, amortization of acquired intangibles and capitalized debt issuance costs and non-cash income tax adjustments and (2) certain non-recurring expenses such as asset write-offs, acquisition and integration related corporate development expenses and litigation settlements. For reconciliations of Non-GAAP to GAAP, see the Company's prior 8-K filings as hyperlinked above or on subsequent pages.

(8) Non-GAAP Adjusted EBITDA is calculated as Non-GAAP Operating Income plus depreciation and amortization contained in cost of sales and operating expenses less capital expenditures for the business. Calculation excludes capital expenditures on the Company owned corporate headquarters.

(9) Investor Metrics for Q3-18, with the exception of paid customers and postage metrics, include the financial results of MetaPack for the post-acquisition period 8/15/2018 through 9/30/2018. Prior quarters exclude MetaPack for all metrics.

(10) In order to provide comparable year-over-year results, Non-GAAP income in all periods in fiscal year 2017 was adjusted for Non-GAAP income taxes at the fiscal year 2017 GAAP effective tax rate of 6.0%, and Non-GAAP income in all periods in fiscal year 2018 was adjusted for Non-GAAP income taxes at the fiscal 2018 GAAP effective tax rate of 11.7%.

Reconciliation of GAAP to Non-GAAP Financial Measures

All amounts in millions except per share or margin data

	GAAP Amounts	Stock-Based Compensation Expense	Intangible Amortization Expense	Acquisition and Litigation Settlement Expenses	Debt Amortization	Income Tax Adjustments	Non-GAAP Amounts
Cost of Revenues	\$126.91	\$2.95	\$-	\$-	\$-	\$-	\$123.95
Research & Development	56.59	8.12	-	-	-	-	48.47
Sales & Marketing	112.08	6.89	-	-	-	-	105.19
General & Administrative	96.95	18.38	18.29	3.14	-	-	57.13
Total Expenses	392.53	36.35	18.29	3.14	-	-	334.75
Income (Loss) from Operations	194.40	(36.35)	(18.29)	(3.14)	-	-	252.18
Interest and Other Income (Loss)	(3.49)	-	-	(1.03)	(0.37)	-	(2.08)
Pre-Tax Income (Loss)	190.91	(36.35)	(18.29)	(4.17)	(0.37)	-	250.11
Benefit (Expense) for Income Taxes*	(22.27)	-	-	-	-	6.91	(29.18)
Adjusted Income (Loss)	168.64	(36.35)	(18.29)	(4.17)	(0.37)	6.91	220.93
On a diluted per share basis	\$8.99	\$(1.94)	\$(0.98)	\$(0.22)	\$(0.02)	\$0.37	\$11.78
Shares used in per share calculation	18.76	18.76	18.76	18.76	18.76	18.76	18.76

* In order to provide comparable quarter-over-quarter results, Non-GAAP income in all periods in fiscal year 2018 was adjusted for Non-GAAP income taxes at the fiscal year 2018 GAAP effective tax rate of 11.7%.

Reconciliation of GAAP to Non-GAAP Financial Measures

All amounts in millions except per share or margin data

	GAAP Amounts	Stock-Based Compensation Expense	Intangible Amortization Expense	Debt Amortization	Income Tax Adjustments	Non-GAAP Amounts
Cost of Revenues	\$38.82	\$0.96	\$-	\$-	\$-	\$37.86
Research & Development	17.75	2.53	-	-	-	15.22
Sales & Marketing	33.80	2.07	-	-	-	31.73
General & Administrative	25.83	4.44	5.55	-	-	15.84
Total Expenses	116.19	10.00	5.55	-	-	100.64
Income (Loss) from Operations	54.04	(10.00)	(5.55)	-	-	69.59
Interest and Other Income (Loss)	(0.79)	-	-	(0.09)	-	(0.70)
Pre-Tax Income (Loss)	53.24	(10.00)	(5.55)	(0.09)	-	68.89
Benefit (Expense) for Income Taxes*	(10.58)	-	-	-	(2.54)	(8.04)
Adjusted Income (Loss)	42.66	(10.00)	(5.55)	(0.09)	(2.54)	60.85
On a diluted per share basis	\$2.30	\$(0.54)	\$(0.30)	\$(0.01)	\$(0.14)	\$3.28
Shares used in per share calculation	18.58	18.58	18.58	18.58	18.58	18.58

* In order to provide comparable quarter-over-quarter results, Non-GAAP income in all periods in fiscal year 2018 was adjusted for Non-GAAP income taxes at the fiscal year 2018 GAAP effective tax rate of 11.7%.

Reconciliation of GAAP to Non-GAAP Financial Measures

All amounts in millions except per share or margin data

	GAAP Amounts	Stock-Based Compensation Expense	Intangible Amortization Expense	Acquisition Related Expenses	Debt Amortization	Income Tax Adjustments	Non-GAAP Amounts
Cost of Revenues	\$33.12	\$0.78	\$-	\$-	\$-	\$-	\$32.34
Research & Development	14.43	2.00	-	-	-	-	12.43
Sales & Marketing	26.74	1.82	-	-	-	-	24.93
General & Administrative	24.92	4.31	4.76	1.57	-	-	14.28
Total Expenses	99.22	8.91	4.76	1.57	-	-	83.98
Income (Loss) from Operations	44.29	(8.91)	(4.76)	(1.57)	-	-	59.53
Interest and Other Income (Loss)	(1.54)	-	-	(1.03)	(0.09)	-	(0.41)
Pre-Tax Income (Loss)	42.75	(8.91)	(4.76)	(2.60)	(0.09)	-	59.11
Benefit (Expense) for Income Taxes*	(9.34)	-	-	-	-	(2.44)	(6.90)
Adjusted Income (Loss)	33.41	(8.91)	(4.76)	(2.60)	(0.09)	(2.44)	52.22
On a diluted per share basis	\$1.75	\$(0.47)	\$(0.25)	\$(0.14)	\$(0.00)	\$(0.13)	\$2.74
Shares used in per share calculation	19.05	19.05	19.05	19.05	19.05	19.05	19.05

* In order to provide comparable quarter-over-quarter results, Non-GAAP income in all periods in fiscal year 2018 was adjusted for Non-GAAP income taxes at the fiscal year 2018 GAAP effective tax rate of 11.7%.

Reconciliation of GAAP to Non-GAAP Financial Measures

All amounts in millions except per share or margin data

	GAAP Amounts	Stock-Based Compensation Expense	Intangible Amortization Expense	Acquisition and Litigation Settlement Expenses	Debt Amortization	Income Tax Adjustments	Non-GAAP Amounts
Cost of Revenues	\$29.44	\$0.73	\$-	\$-	\$-	\$-	\$28.71
Research & Development	12.34	1.67	-	-	-	-	10.67
Sales & Marketing	25.79	1.48	-	-	-	-	24.30
General & Administrative	25.19	6.01	3.99	1.57	-	-	13.62
Total Expenses	92.76	9.89	3.99	1.57	-	-	77.31
Income (Loss) from Operations	46.87	(9.89)	(3.99)	(1.57)	-	-	62.32
Interest and Other Income (Loss)	(0.61)	-	-	-	(0.09)	-	(0.51)
Pre-Tax Income (Loss)	46.26	(9.89)	(3.99)	(1.57)	(0.09)	-	61.80
Benefit (Expense) for Income Taxes*	(0.74)	-	-	-	-	6.47	(7.21)
Adjusted Income (Loss)	45.52	(9.89)	(3.99)	(1.57)	(0.09)	6.47	54.59
On a diluted per share basis	\$2.41	\$(0.52)	\$(0.21)	\$(0.08)	\$(0.00)	\$0.34	\$2.89
Shares used in per share calculation	18.91	18.91	18.91	18.91	18.91	18.91	18.91

* In order to provide comparable quarter-over-quarter results, Non-GAAP income in all periods in fiscal year 2018 was adjusted for Non-GAAP income taxes at the fiscal year 2018 GAAP effective tax rate of 11.7%.

Reconciliation of GAAP to Non-GAAP Financial Measures

All amounts in millions except per share or margin data

	GAAP Amounts	Stock-Based Compensation Expense	Intangible Amortization Expense	Debt Amortization	Income Tax Adjustments	Non-GAAP Amounts
Cost of Revenues	\$25.53	\$0.48	\$-	\$-	\$-	\$25.05
Research & Development	12.07	1.93	-	-	-	10.15
Sales & Marketing	25.75	1.52	-	-	-	24.23
General & Administrative	21.02	3.62	4.00	-	-	13.40
Total Expenses	84.37	7.55	4.00	-	-	72.82
Income (Loss) from Operations	49.20	(7.55)	(4.00)	-	-	60.75
Interest and Other Income (Loss)	(0.54)	-	-	(0.09)	-	(0.45)
Pre-Tax Income (Loss)	48.66	(7.55)	(4.00)	(0.09)	-	60.30
Benefit (Expense) for Income Taxes	(1.62)	-	-	-	5.42	(7.03)
Adjusted Income (Loss)	47.04	(7.55)	(4.00)	(0.09)	5.42	53.26
On a diluted per share basis	\$2.54	\$(0.41)	\$(0.22)	\$(0.01)	\$0.29	\$2.88
Shares used in per share calculation	18.51	18.51	18.51	18.51	18.51	18.51

* In order to provide comparable quarter-over-quarter results, Non-GAAP income in all periods in fiscal year 2018 was adjusted for Non-GAAP income taxes at the fiscal year 2018 GAAP effective tax rate of 11.7%.

Annual 2018 GAAP to Non-GAAP Reconciliations

Reconciliation of GAAP to Non-GAAP Financial Measures

All amounts in millions except per share or margin data

	GAAP Amounts	Stock-Based Compensation Expense	Intangible Amortization Expense	Acquisition and Litigation Settlement Expenses	Debt Amortization	Income Tax Adjustments	Non-GAAP Amounts
Cost of Revenues	\$126.91	2.95	\$-	\$-	\$-	\$-	\$123.95
Research & Development	56.59	8.12	-	-	-	-	48.47
Sales & Marketing	112.08	6.89	-	-	-	-	105.19
General & Administrative	96.95	18.38	18.29	3.14	-	-	57.13
Total Expenses	392.53	36.35	18.29	3.14	-	-	334.75
Income (Loss) from Operations	194.40	(36.35)	(18.29)	(3.14)	-	-	252.18
Interest and Other Income (Loss)	(3.49)	-	-	(1.03)	(0.37)	-	(2.08)
Pre-Tax Income (Loss)	190.91	(36.35)	(18.29)	(4.17)	(0.37)	-	250.11
Benefit (Expense) for Income Taxes	(22.27)	-	-	-	-	6.91	(29.18)
Adjusted Income (Loss)	168.64	(36.35)	(18.29)	(4.17)	(0.37)	6.91	220.93
On a diluted per share basis	\$8.99	\$(1.94)	\$(0.98)	\$(0.22)	\$(0.02)	\$0.37	\$11.78
Shares used in per share calculation	18.76	18.76	18.76	18.76	18.76	18.76	18.76

Reconciliation of GAAP Net Income to Adjusted EBITDA

All amounts in millions except margin data

	12 Months ended Dec. 31	
	2018	2017
GAAP Net Income (Loss)	\$168.64	\$150.60
Depreciation and Amortization expense	\$24.10	\$21.44
Interest & Other Expense (Income), net	\$3.49	\$3.26
Income Tax Expense (Benefit), net	\$22.27	\$9.65
Stock-based Compensation Expense	\$36.35	\$40.83
Executive Consulting Expense	\$ --	\$6.00
One-time Insurance Proceeds	\$ --	\$(1.86)
Non-Recurring Expenses	\$3.14	\$ --
Adjusted EBITDA	\$257.99	\$229.92
Adjusted EBITDA Margin	44.0%	49.1%

Reconciliation of GAAP to Non-GAAP Gross Profit and Gross Margin

All amounts in millions except margin data

	GAAP Amounts	Stock-Based Compensation Expense	Non-GAAP Amounts
Mailing and Shipping Gross Profit	\$456.31	\$(2.95)	\$459.26
Customized Postage Gross Profit	\$3.69	(0.00)	\$3.70
Total Gross Profit	\$460.02	(2.95)	\$462.98
Mailing and Shipping Gross Margin	80.4%	(0.5%)	81.0%
Customized Postage Gross Margin	18.9%	(0.0%)	18.9%
Total Gross Margin	78.4%	(0.5%)	78.9%

Fourth Quarter 2018 GAAP to Non-GAAP Reconciliations



Reconciliation of GAAP to Non-GAAP Financial Measures

All amounts in millions except per share or margin data

	GAAP Amounts	Stock-Based Compensation Expense	Intangible Amortization Expense	Debt Amortization	Income Tax Adjustments	Non-GAAP Amounts
Cost of Revenues	\$38.82	0.96	\$-	\$-	\$-	\$37.86
Research & Development	17.75	2.53	-	-	-	15.22
Sales & Marketing	33.80	2.07	-	-	-	31.73
General & Administrative	25.83	4.44	5.55	-	-	15.84
Total Expenses	116.19	10.00	5.55	-	-	100.64
Income (Loss) from Operations	54.04	(10.00)	(5.55)	-	-	69.59
Interest and Other Income (Loss)	(0.79)	-	-	(0.09)	-	(0.70)
Pre-Tax Income (Loss)	53.24	(10.00)	(5.55)	(0.09)	-	68.89
Benefit (Expense) for Income Taxes	(10.58)	-	-	-	(11.06)	0.48
Adjusted Income (Loss)	42.66	(10.00)	(5.55)	(0.09)	(11.06)	69.37
On a diluted per share basis	\$2.30	\$(0.54)	\$(0.30)	\$(0.01)	\$(0.60)	\$3.73
Shares used in per share calculation	18.58	18.58	18.58	18.58	18.58	18.58

Reconciliation of GAAP Net Income to Adjusted EBITDA

All amounts in millions except margin data

	Three Months ended Dec. 31	
	2018	2017
GAAP Net Income (Loss)	\$42.66	\$40.20
Depreciation and Amortization expense	\$7.24	\$5.39
Interest & Other Expense (Income), net	\$0.79	\$0.79
Income Tax Expense (Benefit), net	\$10.58	\$10.52
Stock-based Compensation Expense	\$10.00	\$7.16
Adjusted EBITDA	\$71.28	\$64.05
Adjusted EBITDA Margin	41.9%	48.4%

Reconciliation of GAAP to Non-GAAP Gross Profit and Gross Margin

All amounts in millions except margin data

	GAAP Amounts	Stock-Based Compensation Expense	Non-GAAP Amounts
Mailing and Shipping Gross Profit	\$130.31	\$(0.96)	\$131.27
Customized Postage Gross Profit	\$1.11	(0.00)	\$1.11
Total Gross Profit	\$131.41	(0.96)	\$132.37
Mailing and Shipping Gross Margin	78.8%	(0.6%)	79.4%
Customized Postage Gross Margin	23.0%	(0.0%)	23.0%
Total Gross Margin	77.2%	(0.6%)	77.8%

Third Quarter 2018 GAAP to Non-GAAP Reconciliations



Reconciliation of GAAP to Non-GAAP Financial Measures

All amounts in millions except per share or margin data

	GAAP Amounts	Stock-Based Compensation Expense	Intangible Amortization Expense	Acquisition Related Expenses	Debt Amortization	Income Tax Adjustments	Non-GAAP Amounts
Cost of Revenues	\$33.12	0.78	\$-	\$-	\$-	\$-	\$32.34
Research & Development	14.43	2.00	-	-	-	-	12.43
Sales & Marketing	26.74	1.82	-	-	-	-	24.93
General & Administrative	24.92	4.31	4.76	1.57	-	-	14.28
Total Expenses	99.22	8.91	4.76	1.57	-	-	83.98
Income (Loss) from Operations	44.29	(8.91)	(4.76)	(1.57)	-	-	59.53
Interest and Other Income (Loss)	(1.54)	-	-	(1.03)	(0.09)	-	(0.41)
Pre-Tax Income (Loss)	42.75	(8.91)	(4.76)	(2.60)	(0.09)	-	59.11
Benefit (Expense) for Income Taxes	(9.34)	-	-	-	-	(2.83)	(6.50)
Adjusted Income (Loss)	33.41	(8.91)	(4.76)	(2.60)	(0.09)	(2.83)	52.61
On a diluted per share basis	\$1.75	\$(0.47)	\$(0.25)	\$(0.14)	\$(0.00)	\$(0.15)	\$2.76
Shares used in per share calculation	19.05	19.05	19.05	19.05	19.05	19.05	19.05

Reconciliation of GAAP Net Income to Adjusted EBITDA

All amounts in millions except margin data

	Three Months ended Sept. 30	
	2018	2017
GAAP Net Income (Loss)	\$33.41	\$46.23
Depreciation and Amortization expense	\$6.24	\$5.43
Interest & Other Expense (Income), net	\$1.54	\$0.85
Income Tax Expense (Benefit), net	\$9.34	(\$11.41)
Stock-based Compensation Expense	\$8.91	\$11.33
Executive Consulting Expense	\$ --	\$6.00
One-time Insurance Proceeds	\$ --	(\$1.86)
Non-Recurring Expenses	\$1.57	\$ --
Adjusted EBITDA	\$61.02	\$56.56
Adjusted EBITDA Margin	42.5%	49.2%

Reconciliation of GAAP to Non-GAAP Gross Profit and Gross Margin

All amounts in millions except margin data

	GAAP Amounts	Stock-Based Compensation Expense	Non-GAAP Amounts
Mailing and Shipping Gross Profit	\$109.13	\$(0.78)	\$109.91
Customized Postage Gross Profit	\$1.25	(0.00)	\$1.25
Total Gross Profit	\$110.38	(0.78)	\$111.17
Mailing and Shipping Gross Margin	79.9%	(0.6%)	80.5%
Customized Postage Gross Margin	18.0%	(0.0%)	18.0%
Total Gross Margin	76.9%	(0.5%)	77.5%

Second Quarter 2018 GAAP to Non-GAAP Reconciliations

Reconciliation of GAAP to Non-GAAP Financial Measures

All amounts in millions except per share or margin data

	GAAP Amounts	Stock-Based Compensation Expense	Intangible Amortization Expense	Acquisition and Litigation Settlement Expenses	Debt Amortization	Income Tax Adjustments	Non-GAAP Amounts
Cost of Revenues	\$29.44	0.73	\$-	\$-	\$-	\$-	\$28.71
Research & Development	12.34	1.67	-	-	-	-	10.67
Sales & Marketing	25.79	1.48	-	-	-	-	24.30
General & Administrative	25.19	6.01	3.99	1.57	-	-	13.62
Total Expenses	92.76	9.89	3.99	1.57	-	-	77.31
Income (Loss) from Operations	46.87	(9.89)	(3.99)	(1.57)	-	-	62.32
Interest and Other Income (Loss)	(0.61)	-	-	-	(0.09)	-	(0.51)
Pre-Tax Income (Loss)	46.26	(9.89)	(3.99)	(1.57)	(0.09)	-	61.80
Benefit (Expense) for Income Taxes	(0.74)	-	-	-	-	9.15	(9.89)
Adjusted Income (Loss)	45.52	(9.89)	(3.99)	(1.57)	(0.09)	9.15	51.92
On a diluted per share basis	\$2.41	\$(0.52)	\$(0.21)	\$(0.08)	\$(0.00)	\$0.48	\$2.75
Shares used in per share calculation	18.91	18.91	18.91	18.91	18.91	18.91	18.91

Reconciliation of GAAP Net Income to Adjusted EBITDA

All amounts in millions except margin data

	Three Months ended June 30	
	2018	2017
GAAP Net Income (Loss)	\$45.52	\$31.04
Depreciation and Amortization expense	\$5.28	\$5.40
Interest & Other Expense (Income), net	\$0.61	\$0.77
Income Tax Expense (Benefit), net	\$0.74	\$9.88
Stock-based Compensation Expense	\$9.89	\$10.97
Non-Recurring Expenses	\$1.57	\$ --
Adjusted EBITDA	\$63.61	\$58.06
Adjusted EBITDA Margin	45.6%	50.0%

Reconciliation of GAAP to Non-GAAP Gross Profit and Gross Margin

All amounts in millions except margin data

	GAAP Amounts	Stock-Based Compensation Expense	Non-GAAP Amounts
Mailing and Shipping Gross Profit	\$109.30	\$(0.73)	\$110.02
Customized Postage Gross Profit	\$0.88	(0.00)	\$0.88
Total Gross Profit	\$110.19	(0.73)	\$110.91
Mailing and Shipping Gross Margin	81.3%	(0.5%)	81.9%
Customized Postage Gross Margin	16.9%	(0.0%)	16.9%
Total Gross Margin	78.9%	(0.5%)	79.4%

First Quarter 2018 GAAP to Non-GAAP Reconciliations



Reconciliation of GAAP to Non-GAAP Financial Measures

All amounts in millions except per share or margin data

	GAAP Amounts	Stock-Based Compensation Expense	Intangible Amortization Expense	Debt Amortization	Income Tax Adjustments	Non-GAAP Amounts
Cost of Revenues	\$25.53	\$0.48	\$-	\$-	\$-	\$25.05
Research & Development	12.07	1.93	-	-	-	10.15
Sales & Marketing	25.75	1.52	-	-	-	24.23
General & Administrative	21.02	3.62	4.00	-	-	13.40
Total Expenses	84.37	7.55	4.00	-	-	72.82
Income (Loss) from Operations	49.20	(7.55)	(4.00)	-	-	60.75
Interest and Other Income (Loss)	(0.54)	-	-	(0.09)	-	(0.45)
Pre-Tax Income (Loss)	48.66	(7.55)	(4.00)	(0.09)	-	60.30
Benefit (Expense) for Income Taxes	(1.62)	-	-	-	11.65	(13.27)
Adjusted Income (Loss)	47.04	(7.55)	(4.00)	(0.09)	11.65	47.03
On a diluted per share basis	\$2.54	\$(0.41)	\$(0.22)	\$(0.01)	\$0.63	\$2.54
Shares used in per share calculation	18.51	18.51	18.51	18.51	18.51	18.51

Reconciliation of GAAP Net Income to Adjusted EBITDA

All amounts in millions except margin data

Three Months ended March 31

	2018	2017
GAAP Net Income (Loss)	\$47.04	\$33.14
Depreciation and Amortization expense	\$5.34	\$5.23
Interest & Other Expense (Income), net	\$0.54	\$0.85
Income Tax Expense (Benefit), net	\$1.62	\$0.66
Stock-based Compensation Expense	\$7.55	\$11.37
Adjusted EBITDA	\$62.08	\$51.24
Adjusted EBITDA Margin	46.5%	48.8%

Reconciliation of GAAP to Non-GAAP Gross Profit and Gross Margin

All amounts in millions except margin data

	GAAP Amounts	Stock-Based Compensation Expense	Non-GAAP Amounts
Mailing and Shipping Gross Profit	\$107.58	\$(0.48)	\$108.06
Customized Postage Gross Profit	\$0.45	(0.00)	\$0.45
Total Gross Profit	\$108.04	(0.48)	\$108.52
Mailing and Shipping Gross Margin	82.1%	(0.4%)	82.5%
Customized Postage Gross Margin	17.5%	(0.1%)	17.5%
Total Gross Margin	80.9%	(0.4%)	81.2%

INVESTOR METRICS 2017



	Q1-16	Q2-16	Q3-16	Q4-16	Total	Q1-17	Q2-17	Q3-17	Q4-17	Total	
Revenue (\$000s) ⁽¹⁾	Service Revenue	\$69,106	\$72,590	\$78,871	\$92,490	\$313,057	\$92,420	\$102,685	\$97,529	\$118,638	\$411,272
	Store Revenue	\$5,555	\$4,851	\$4,703	\$5,125	\$20,234	\$5,714	\$4,763	\$4,824	\$5,414	\$20,715
	Insurance Revenue	\$4,511	\$4,082	\$4,050	\$4,657	\$17,300	\$4,440	\$4,393	\$4,099	\$4,453	\$17,385
	Mailing & Shipping Revenue	\$79,172	\$81,523	\$87,624	\$102,272	\$350,591	\$102,574	\$111,841	\$106,452	\$128,505	\$449,372
	Customized Postage Revenue	\$2,637	\$2,467	\$4,912	\$3,599	\$13,615	\$2,442	\$4,276	\$8,588	\$3,938	\$19,244
	Other Revenue	\$28	\$23	\$23	\$25	\$99	\$24	\$23	\$22	\$24	\$93
	Total Revenue	\$81,837	\$84,013	\$92,559	\$105,896	\$364,305	\$105,040	\$116,140	\$115,062	\$132,467	\$468,709
Total Revenue (YoY % Change)	86%	74%	79%	52%	70%	28%	38%	24%	25%	29%	
Mailing & Shipping Metrics ⁽²⁾	Paid Customers (000s) ⁽³⁾	649	646	648	681	656	722	738	736	735	733
	Paid Customers (YoY % Change)	17%	14%	14%	8%	13%	11%	14%	13%	8%	12%
	Revenue (\$000s) ⁽⁴⁾	\$79,172	\$81,523	\$87,624	\$102,272	\$350,591	\$102,574	\$111,841	\$106,452	\$128,505	\$449,372
	Revenue (YoY % Change)	84%	72%	78%	52%	70%	30%	37%	21%	26%	28%
	Monthly ARPU ⁽⁵⁾	\$40.65	\$42.06	\$45.05	\$50.03	\$44.52	\$47.36	\$50.51	\$48.23	\$58.28	\$51.11
	Monthly ARPU (YoY % Change)	58%	51%	56%	42%	50%	17%	20%	7%	16%	15%
	Postage Printed (\$000s) ⁽⁶⁾	\$1,338,822	\$1,303,737	\$1,299,155	\$1,576,376	\$5,518,090	\$1,470,614	\$1,488,931	\$1,406,310	\$1,723,772	\$6,089,627
Postage Printed (YoY % Change)	142%	138%	137%	53%	106%	10%	14%	8%	9%	10%	
Financial Metrics ⁽⁷⁾	Non-GAAP Gross Profit	\$67,640	\$70,743	\$76,307	\$88,470	\$303,160	\$87,850	\$97,496	\$93,972	\$111,938	\$391,256
	Non-GAAP Gross Margin	82.7%	84.2%	82.4%	83.5%	83.2%	83.6%	83.9%	81.7%	84.5%	83.5%
	Non-GAAP Operating Income	\$33,615	\$37,140	\$44,402	\$54,643	\$169,800	\$50,013	\$56,658	\$55,132	\$62,662	\$224,464
	Non-GAAP Operating Income (YoY % Change)	170%	121%	117%	88%	115%	49%	53%	24%	15%	32%
	Non-GAAP Adjusted Income	\$32,037	\$35,303	\$42,246	\$49,221	\$158,808	\$33,248	\$37,785	\$49,757	\$87,454	\$208,244
	Non-GAAP Adjusted Income (YoY % Change)	163%	111%	111%	75%	106%	4%	7%	18%	78%	31%
	Non-GAAP EPS	\$1.72	\$1.94	\$2.33	\$2.73	\$8.70	\$1.83	\$2.08	\$2.68	\$4.68	\$11.33
	Non-GAAP EPS (YoY % Change)	139%	100%	104%	74%	96%	7%	7%	15%	71%	30%
	Adjusted EBITDA ⁽⁸⁾	\$34,750	\$38,237	\$45,558	\$55,865	\$174,411	\$51,242	\$58,059	\$56,563	\$64,053	\$229,916
	Adjusted EBITDA Margin	42.5%	45.5%	49.2%	52.8%	47.9%	48.8%	50.0%	49.2%	48.4%	49.1%
Adjusted EBITDA (YoY % Change)	161%	116%	113%	85%	111%	47%	52%	24%	15%	32%	

(1) All revenue numbers are presented on a GAAP basis.

(2) Mailing and shipping metrics are for the mailing and shipping business only and exclude the customized postage business. See the Company's 10-K filings for further discussion.

(3) Mailing and shipping paid customers for the quarter is defined as the number of unique mailing and shipping customers that the Company earned revenue from during that quarter. Paid customers for the year is calculated as the average of the paid customers for the four quarters during that year. Paid customers include ShipStation customers as of Q3-14, ShipWorks customers as of Q4-14, Endicia customers as of Q4-15, and ShippingEasy customers as of Q3-16.

(4) Mailing and shipping revenue includes service, product and insurance revenue from mailing and shipping customers. Mailing and shipping revenue includes ShipStation, ShipWorks, Endicia, ShippingEasy, and MetaPack revenue as of the closing date of the acquisition.

(5) Mailing and shipping monthly ARPU for the quarter is calculated as [mailing and shipping revenue for the quarter] / [mailing and shipping paid customers for the quarter] / 3 months. Monthly ARPU for the year is calculated as [mailing and shipping revenue for the year] / [mailing and shipping paid customers for the year] / 12 months.

(6) Mailing and shipping postage printed includes postage printed by the Company's mailing and shipping customers using its solutions. Includes ShipStation as of Q3-14, ShipWorks as of Q4-14, Endicia as of the acquisition closing date, and ShippingEasy as of Q3-16. Beginning Q4-16, we updated our methodology for measuring the amount of mailing and shipping postage printed. Q1-16 through Q3-16 metrics have also been revised upwards using the updated methodology.

(7) All Financial Metrics are provided on a Non-GAAP basis. Non-GAAP measures exclude (1) certain non-cash items such as stock-based compensation expense, contingent consideration charges, amortization of acquired intangibles and capitalized debt issuance costs and non-cash income tax adjustments and (2) certain non-recurring expenses such as asset write-offs, acquisition and integration related corporate development expenses and litigation settlements. For reconciliations of Non-GAAP to GAAP, see the Company's prior 8-K filings as hyperlinked above or on subsequent pages.

(8) Non-GAAP Adjusted EBITDA is calculated as Non-GAAP Operating Income plus depreciation and amortization contained in cost of sales and operating expenses less capital expenditures for the business. Calculation excludes capital expenditures on the Company owned corporate headquarters.

INVESTOR METRICS 2017 (Tax Adjusted⁹)

	Q1-16	Q2-16	Q3-16	Q4-16	Total	Q1-17	Q2-17	Q3-17	Q4-17	Total	
Revenue (\$000s)⁽¹⁾	Service Revenue	\$69,106	\$72,590	\$78,871	\$92,490	\$313,057	\$92,420	\$102,685	\$97,529	\$118,638	\$411,272
	Store Revenue	\$5,555	\$4,851	\$4,703	\$5,125	\$20,234	\$5,714	\$4,763	\$4,824	\$5,414	\$20,715
	Insurance Revenue	\$4,511	\$4,082	\$4,050	\$4,657	\$17,300	\$4,440	\$4,393	\$4,099	\$4,453	\$17,385
	Mailing & Shipping Revenue	\$79,172	\$81,523	\$87,624	\$102,272	\$350,591	\$102,574	\$111,841	\$106,452	\$128,505	\$449,372
	Customized Postage Revenue	\$2,637	\$2,467	\$4,912	\$3,599	\$13,615	\$2,442	\$4,276	\$8,588	\$3,938	\$19,244
	Other Revenue	\$28	\$23	\$23	\$25	\$99	\$24	\$23	\$22	\$24	\$93
	Total Revenue	\$81,837	\$84,013	\$92,559	\$105,896	\$364,305	\$105,040	\$116,140	\$115,062	\$132,467	\$468,709
Total Revenue (YoY % Change)	86%	74%	79%	52%	70%	28%	38%	24%	25%	29%	
Mailing & Shipping Metrics⁽²⁾	Paid Customers (000s) ⁽³⁾	649	646	648	681	656	722	738	736	735	733
	Paid Customers (YoY % Change)	17%	14%	14%	8%	13%	11%	14%	13%	8%	12%
	Revenue (\$000s) ⁽⁴⁾	\$79,172	\$81,523	\$87,624	\$102,272	\$350,591	\$102,574	\$111,841	\$106,452	\$128,505	\$449,372
	Revenue (YoY % Change)	84%	72%	78%	52%	70%	30%	37%	21%	26%	28%
	Monthly ARPU ⁽⁵⁾	\$40.65	\$42.06	\$45.05	\$50.03	\$44.52	\$47.36	\$50.51	\$48.23	\$58.28	\$51.11
	Monthly ARPU (YoY % Change)	58%	51%	56%	42%	50%	17%	20%	7%	16%	15%
	Postage Printed (\$000s) ⁽⁶⁾	\$1,338,822	\$1,303,737	\$1,299,155	\$1,576,376	\$5,518,090	\$1,470,614	\$1,488,931	\$1,406,310	\$1,723,772	\$6,089,627
Postage Printed (YoY % Change)	142%	138%	137%	53%	106%	10%	14%	8%	9%	10%	
Financial Metrics⁽⁷⁾	Non-GAAP Gross Profit	\$67,640	\$70,743	\$76,307	\$88,470	\$303,160	\$87,850	\$97,496	\$93,972	\$111,938	\$391,256
	Non-GAAP Gross Margin	82.7%	84.2%	82.4%	83.5%	83.2%	83.6%	83.9%	81.7%	84.5%	83.5%
	Non-GAAP Operating Income	\$33,615	\$37,140	\$44,402	\$54,643	\$169,800	\$50,013	\$56,658	\$55,132	\$62,662	\$224,464
	Non-GAAP Operating Income (YoY % Change)	170%	121%	117%	88%	115%	49%	53%	24%	15%	32%
	Non-GAAP Adjusted Income (Recast) ⁽⁸⁾	\$21,118	\$23,383	\$28,099	\$34,755	\$107,356	\$46,291	\$52,608	\$51,105	\$58,239	\$208,244
	Non-GAAP Adjusted Income (YoY % Change)	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.
	Non-GAAP EPS (Recast) ⁽⁸⁾	\$1.13	\$1.29	\$1.55	\$1.93	\$5.88	\$2.55	\$2.90	\$2.76	\$3.11	\$11.33
	Non-GAAP EPS (YoY % Change)	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.	n.a.
	Adjusted EBITDA ⁽⁸⁾	\$34,750	\$38,237	\$45,558	\$55,865	\$174,411	\$51,242	\$58,059	\$56,563	\$64,053	\$229,916
Adjusted EBITDA Margin	42.5%	45.5%	49.2%	52.8%	47.9%	48.8%	50.0%	49.2%	48.4%	49.1%	
Adjusted EBITDA (YoY % Change)	161%	116%	113%	85%	111%	47%	52%	24%	15%	32%	

(1) All revenue numbers are presented on a GAAP basis.

(2) Mailing and shipping metrics are for the mailing and shipping business only and exclude the customized postage business. See the Company's 10-K filings for further discussion.

(3) Mailing and shipping paid customers for the quarter is defined as the number of unique mailing and shipping customers that the Company earned revenue from during that quarter. Paid customers for the year is calculated as the average of the paid customers for the four quarters during that year. Paid customers include ShipStation customers as of Q3-14, ShipWorks customers as of Q4-14, Endicia customers as of Q4-15, and ShippingEasy customers as of Q3-16.

(4) Mailing and shipping revenue includes service, product and insurance revenue from mailing and shipping customers. Mailing and shipping revenue includes ShipStation, ShipWorks, Endicia, ShippingEasy, and MetaPack revenue as of the closing date of the acquisition.

(5) Mailing and shipping monthly ARPU for the quarter is calculated as [mailing and shipping revenue for the quarter] / [mailing and shipping paid customers for the quarter] / 3 months. Monthly ARPU for the year is calculated as [mailing and shipping revenue for the year] / [mailing and shipping paid customers for the year] / 12 months.

(6) Mailing and shipping postage printed includes postage printed by the Company's mailing and shipping customers using its solutions. Includes ShipStation as of Q3-14, ShipWorks as of Q4-14, Endicia as of the acquisition closing date, and ShippingEasy as of Q3-16. Beginning Q4-16, we updated our methodology for measuring the amount of mailing and shipping postage printed. Q1-16 through Q3-16 metrics have also been revised upwards using the updated methodology.

(7) All Financial Metrics are provided on a Non-GAAP basis. Non-GAAP measures exclude (1) certain non-cash items such as stock-based compensation expense, contingent consideration charges, amortization of acquired intangibles and capitalized debt issuance costs and non-cash income tax adjustments and (2) certain non-recurring expenses such as asset write-offs, acquisition and integration related corporate development expenses and litigation settlements. For reconciliations of Non-GAAP to GAAP, see the Company's prior 8-K filings as hyperlinked above or on subsequent pages.

(8) Non-GAAP Adjusted EBITDA is calculated as Non-GAAP Operating Income plus depreciation and amortization contained in cost of sales and operating expenses less capital expenditures for the business. Calculation excludes capital expenditures on the Company owned corporate headquarters.

(9) We adopted ASU 2016-09 in the first quarter of 2017. The impacts of adoption, such as the recognition of excess tax benefits for share-based awards that vested or settled in the quarter as a reduction to our provision for income taxes, have been reflected in our income statement for all periods in 2017. In order to provide comparable year-over-year results, Non-GAAP income in all periods in fiscal year 2016 and 2017 was adjusted for Non-GAAP income taxes at the fiscal year 2016 GAAP effective tax rate of 35.7%, and at the fiscal year 2017 GAAP effective tax rate of 6.0%, respectively.

Reconciliation of GAAP to Non-GAAP Financial Measures

All amounts in millions except per share or margin data

	GAAP Amounts	Stock-Based Compensation Expense	Intangible Amortization Expense	Executive Consulting Expenses	One-time Insurance Proceeds	Debt Amortization Expense	Income Tax Adjustments	Non-GAAP Amounts
Cost of Revenues	\$79.23	\$1.77	\$-	\$-	\$-	\$-	\$-	\$77.45
Research & Development	46.21	9.03	-	-	-	-	-	37.17
Sales & Marketing	91.22	7.29	-	-	-	-	-	83.93
General & Administrative	88.55	22.73	15.99	6.00	(1.86)	-	-	45.68
Total Expenses	305.21	40.83	15.99	6.00	(1.86)	-	-	244.24
Income (Loss) from Operations	163.50	(40.83)	(15.99)	(6.00)	1.86	-	-	224.46
Interest and Other Income (Loss)	(3.26)	-	-	-	-	(0.37)	-	(2.88)
Pre-Tax Income (Loss)	160.25	(40.83)	(15.99)	(6.00)	1.86	(0.37)	-	221.58
Benefit (Expense) for Income Taxes*	(9.65)	-	-	-	-	-	3.69	(13.34)
Adjusted Income (Loss)	150.60	(40.83)	(15.99)	(6.00)	1.86	(0.37)	3.69	208.24
On a diluted per share basis	\$8.19	\$(2.22)	\$(0.87)	\$(0.33)	\$0.10	\$(0.02)	\$0.20	\$11.33
Shares used in per share calculation	18.39	18.39	18.39	18.39	18.39	18.39	18.39	18.39

* We adopted ASU 2016-09 in the first quarter of 2017. The impacts of adoption, such as the recognition of excess tax benefits for share-based awards that vested or settled in the quarter as a reduction to our provision for income taxes, have been reflected in our income statement for all periods in 2017. In order to provide comparable quarter-over-quarter results, Non-GAAP income in all periods in fiscal year 2017 was adjusted for Non-GAAP income taxes at the fiscal year 2017 GAAP effective tax rate of 6.0%.

Reconciliation of GAAP to Non-GAAP Financial Measures

All amounts in millions except per share or margin data

	GAAP Amounts	Stock-Based Compensation Expense	Intangible Amortization Expense	Debt Amortization Expense	Income Tax Adjustments	Non-GAAP Amounts
Cost of Revenues	\$20.87	\$0.34	\$-	\$-	\$-	\$20.53
Research & Development	12.02	1.98	-	-	-	10.04
Sales & Marketing	25.20	1.09	-	-	-	24.11
General & Administrative	22.87	3.75	4.00	-	-	15.12
<u>Total Expenses</u>	<u>80.96</u>	<u>7.16</u>	<u>4.00</u>	<u>-</u>	<u>-</u>	<u>69.81</u>
Income (Loss) from Operations	51.50	(7.16)	(4.00)	-	-	62.66
Interest and Other Income (Loss)	(0.79)	-	-	(0.09)	-	(0.69)
<u>Pre-Tax Income (Loss)</u>	<u>50.72</u>	<u>(7.16)</u>	<u>(4.00)</u>	<u>(0.09)</u>	<u>-</u>	<u>61.97</u>
Benefit (Expense) for Income Taxes*	(10.52)	-	-	-	(6.79)	(3.73)
<u>Adjusted Income (Loss)</u>	<u>40.20</u>	<u>(7.16)</u>	<u>(4.00)</u>	<u>(0.09)</u>	<u>(6.79)</u>	<u>58.24</u>
<u>On a diluted per share basis</u>	<u>\$2.15</u>	<u>\$(0.38)</u>	<u>\$(0.21)</u>	<u>\$(0.00)</u>	<u>\$(0.36)</u>	<u>\$3.11</u>
Shares used in per share calculation	18.70	18.70	18.70	18.70	18.70	18.70

* We adopted ASU 2016-09 in the first quarter of 2017. The impacts of adoption, such as the recognition of excess tax benefits for share-based awards that vested or settled in the quarter as a reduction to our provision for income taxes, have been reflected in our income statement for all periods in 2017. In order to provide comparable quarter-over-quarter results, Non-GAAP income in all periods in fiscal year 2017 was adjusted for Non-GAAP income taxes at the fiscal year 2017 GAAP effective tax rate of 6.0%.

Third Quarter 2017 GAAP to Non-GAAP Reconciliations (Tax Adjusted)*



Reconciliation of GAAP to Non-GAAP Financial Measures

All amounts in millions except per share or margin data

	GAAP Amounts	Stock-Based Compensation Expense	Intangible Amortization Expense	Executive Consulting Expenses	One-time Insurance Proceeds	Debt Amortization Expense	Income Tax Adjustments	Non-GAAP Amounts
Cost of Revenues	\$21.53	\$0.44	\$-	\$-	\$-	\$-	\$-	\$21.09
Research & Development	12.04	2.34	-	-	-	-	-	9.70
Sales & Marketing	20.59	1.92	-	-	-	-	-	18.67
General & Administrative	25.24	6.64	4.00	6.00	(1.86)	-	-	10.47
Total Expenses	79.40	11.33	4.00	6.00	(1.86)	-	-	59.93
Income (Loss) from Operations	35.66	(11.33)	(4.00)	(6.00)	1.86	-	--	55.13
Interest and Other Income (Loss)	(0.85)	-	-	-	-	(0.09)	-	(0.75)
Pre-Tax Income (Loss)	34.81	(11.33)	(4.00)	(6.00)	1.86	(0.09)	-	54.38
Benefit (Expense) for Income Taxes*	11.41	-	-	-	-	-	14.69	(3.27)
Adjusted Income (Loss)	46.23	(11.33)	(4.00)	(6.00)	1.86	(0.09)	14.69	51.11
On a diluted per share basis	\$2.49	\$(0.61)	\$(0.22)	\$(0.32)	\$0.10	\$(0.01)	\$0.79	\$2.76
Shares used in per share calculation	18.55	18.55	18.55	18.55	18.55	18.55	18.55	18.55

* We adopted ASU 2016-09 in the first quarter of 2017. The impacts of adoption, such as the recognition of excess tax benefits for share-based awards that vested or settled in the quarter as a reduction to our provision for income taxes, have been reflected in our income statement for all periods in 2017. In order to provide comparable quarter-over-quarter results, Non-GAAP income in all periods in fiscal year 2017 was adjusted for Non-GAAP income taxes at the fiscal year 2017 GAAP effective tax rate of 6.0%.

Reconciliation of GAAP to Non-GAAP Financial Measures

All amounts in millions except per share or margin data

	GAAP Amounts	Stock-Based Compensation Expense	Intangible Amortization Expense	Debt Amortization Expense	Income Tax Adjustments	Non-GAAP Amounts
Cost of Revenues	\$19.09	\$0.45	\$-	\$-	\$-	\$18.64
Research & Development	11.63	2.22	-	-	-	9.41
Sales & Marketing	22.28	1.97	-	-	-	20.31
General & Administrative	21.45	6.33	4.00	-	-	11.13
Total Expenses	74.45	10.97	4.00	-	-	59.48
Income (Loss) from Operations	41.69	(10.97)	(4.00)	-	-	56.66
Interest and Other Income (Loss)	(0.77)	-	-	(0.09)	-	(0.68)
Pre-Tax Income (Loss)	40.92	(10.97)	(4.00)	(0.09)	-	55.98
Benefit (Expense) for Income Taxes*	(9.88)	-	-	-	(6.51)	(3.37)
Adjusted Income (Loss)	31.04	(10.97)	(4.00)	(0.09)	(6.51)	52.61
On a diluted per share basis	\$1.71	\$(0.61)	\$(0.22)	\$(0.01)	\$(0.36)	\$2.90
Shares used in per share calculation	18.12	18.12	18.12	18.12	18.12	18.12

* We adopted ASU 2016-09 in the first quarter of 2017. The impacts of adoption, such as the recognition of excess tax benefits for share-based awards that vested or settled in the quarter as a reduction to our provision for income taxes, have been reflected in our income statement for all periods in 2017. In order to provide comparable quarter-over-quarter results, Non-GAAP income in all periods in fiscal year 2017 was adjusted for Non-GAAP income taxes at the fiscal year 2017 GAAP effective tax rate of 6.0%.

Reconciliation of GAAP to Non-GAAP Financial Measures

All amounts in millions except per share or margin data

	GAAP Amounts	Stock-Based Compensation Expense	Intangible Amortization Expense	Debt Amortization Expense	Income Tax Adjustments	Non-GAAP Amounts
Cost of Revenues	\$17.74	\$0.55	\$-	\$-	\$-	\$17.19
Research & Development	10.52	2.50	-	-	-	8.03
Sales & Marketing	23.15	2.31	-	-	-	20.84
General & Administrative	18.98	6.02	4.00	-	-	8.97
<u>Total Expenses</u>	<u>70.39</u>	<u>11.37</u>	<u>4.00</u>	<u>-</u>	<u>-</u>	<u>55.03</u>
Income (Loss) from Operations	34.65	(11.37)	(4.00)	-	-	50.01
Interest and Other Income (Loss)	(0.85)	-	-	(0.09)	-	(0.76)
<u>Pre-Tax Income (Loss)</u>	<u>33.80</u>	<u>(11.37)</u>	<u>(4.00)</u>	<u>(0.09)</u>	<u>-</u>	<u>49.26</u>
Benefit (Expense) for Income Taxes*	(0.66)	-	-	-	2.30	(2.97)
<u>Adjusted Income (Loss)</u>	<u>33.14</u>	<u>(11.37)</u>	<u>(4.00)</u>	<u>(0.09)</u>	<u>2.30</u>	<u>46.29</u>
<u>On a diluted per share basis</u>	<u>\$1.82</u>	<u>\$(0.63)</u>	<u>\$(0.22)</u>	<u>\$(0.01)</u>	<u>\$0.13</u>	<u>\$2.55</u>
Shares used in per share calculation	18.17	18.17	18.17	18.17	18.17	18.17

* We adopted ASU 2016-09 in the first quarter of 2017. The impacts of adoption, such as the recognition of excess tax benefits for share-based awards that vested or settled in the quarter as a reduction to our provision for income taxes, have been reflected in our income statement for all periods in 2017. In order to provide comparable quarter-over-quarter results, Non-GAAP income in all periods in fiscal year 2017 was adjusted for Non-GAAP income taxes at the fiscal year 2017 GAAP effective tax rate of 6.0%.

Annual 2017 GAAP to Non-GAAP Reconciliations



Reconciliation of GAAP to Non-GAAP Financial Measures

All amounts in millions except per share or margin data

	GAAP Amounts	Stock-Based Compensation Expense	Intangible Amortization Expense	Executive Consulting Expenses	One-time Insurance Proceeds	Debt Amortization	Income Tax Adjustments	Non-GAAP Amounts
Cost of Revenues	\$79.23	\$1.77	\$-	\$-	\$-	\$-	\$-	\$77.45
Research & Development	46.21	9.03	-	-	-	-	-	37.17
Sales & Marketing	91.22	7.29	-	-	-	-	-	83.93
General & Administrative	88.55	22.73	15.99	6.00	(1.86)	-	-	45.68
Total Expenses	305.21	40.83	15.99	6.00	(1.86)	-	-	244.24
Income (Loss) from Operations	163.50	(40.83)	(15.99)	(6.00)	1.86	-	-	224.46
Interest and Other Income (Loss)	(3.26)	-	-	-	-	(0.37)	-	(2.88)
Pre-Tax Income (Loss)	160.25	(40.83)	(15.99)	(6.00)	1.86	(0.37)	-	221.58
Benefit (Expense) for Income Taxes	(9.65)	-	-	-	-	-	3.69	(13.34)
Adjusted Income (Loss)	150.60	(40.83)	(15.99)	(6.00)	1.86	(0.37)	3.69	208.24
On a diluted per share basis	\$8.19	\$(2.22)	\$(0.87)	\$(0.33)	\$0.10	\$(0.02)	\$0.20	\$11.33
Shares used in per share calculation	18.39	18.39	18.39	18.39	18.39	18.39	18.39	18.39

Reconciliation of GAAP Net Income to Adjusted EBITDA

All amounts in millions except margin data

	12 Months ended Dec. 31	
	2017	2016
GAAP Net Income (Loss)	\$150.60	\$75.23
Depreciation and Amortization expense	\$21.44	\$19.17
Interest & Other Expense (Income), net	\$3.26	\$3.25
Income Tax Expense (Benefit), net	\$9.65	\$41.74
Stock-based Compensation Expense	\$40.83	\$33.95
Executive Consulting Expense	\$6.00	\$ --
One-time Insurance Proceeds	\$(1.86)	\$ --
Non-Recurring Expenses	\$ --	\$1.08
Adjusted EBITDA	\$229.92	\$174.41
Adjusted EBITDA Margin	49.1%	47.9%

Reconciliation of GAAP to Non-GAAP Gross Profit and Gross Margin

All amounts in millions except margin data

	GAAP Amounts	Stock-Based Compensation Expense	Non-GAAP Amounts
Mailing and Shipping Gross Profit	\$386.23	\$(1.77)	\$387.99
Customized Postage Gross Profit	\$3.20	(0.01)	\$3.21
Total Gross Profit	\$389.48	(1.77)	\$391.26
Mailing and Shipping Gross Margin	85.9%	(0.4%)	86.3%
Customized Postage Gross Margin	16.6%	(0.0%)	16.7%
Total Gross Margin	83.1%	(0.4%)	83.5%

Fourth Quarter 2017 GAAP to Non-GAAP Reconciliations

Reconciliation of GAAP to Non-GAAP Financial Measures

All amounts in millions except per share or margin data

	GAAP Amounts	Stock-Based Compensation Expense	Intangible Amortization Expense	Debt Amortization	Income Tax Adjustments	Non-GAAP Amounts
Cost of Revenues	\$20.87	\$0.34	\$-	\$-	\$-	\$20.53
Research & Development	12.02	1.98	-	-	-	10.04
Sales & Marketing	25.20	1.09	-	-	-	24.11
General & Administrative	22.87	3.75	4.00	-	-	15.12
Total Expenses	80.96	7.16	4.00	-	-	69.81
Income (Loss) from Operations	51.50	(7.16)	(4.00)	-	-	62.66
Interest and Other Income (Loss)	(0.79)	-	-	(0.09)	-	(0.69)
Pre-Tax Income (Loss)	50.72	(7.16)	(4.00)	(0.09)	-	61.97
Benefit (Expense) for Income Taxes	(10.52)	-	-	-	(36.00)	25.48
Adjusted Income (Loss)	40.20	(7.16)	(4.00)	(0.09)	(36.00)	87.45
On a diluted per share basis	\$2.15	\$(0.38)	\$(0.21)	\$(0.00)	\$(1.93)	\$4.68
Shares used in per share calculation	18.70	18.70	18.70	18.70	18.70	18.70

Reconciliation of GAAP Net Income to Adjusted EBITDA

All amounts in millions except margin data

Three Months ended Dec. 31

	2017	2016
GAAP Net Income (Loss)	\$40.20	\$29.03
Depreciation and Amortization expense	\$5.39	\$5.23
Interest & Other Expense (Income), net	\$0.79	\$0.70
Income Tax Expense (Benefit), net	\$10.52	\$11.72
Stock-based Compensation Expense	\$7.16	\$9.19
Adjusted EBITDA	\$64.05	\$55.87
Adjusted EBITDA Margin	48.4%	52.8%

Reconciliation of GAAP to Non-GAAP Gross Profit and Gross Margin

All amounts in millions except margin data

	GAAP Amounts	Stock-Based Compensation Expense	Non-GAAP Amounts
Mailing and Shipping Gross Profit	\$111.09	\$(0.33)	\$111.43
Customized Postage Gross Profit	\$0.50	(0.00)	\$0.50
Total Gross Profit	\$111.60	(0.34)	\$111.94
Mailing and Shipping Gross Margin	86.4%	(0.3%)	86.7%
Customized Postage Gross Margin	12.7%	(0.0%)	12.7%
Total Gross Margin	84.2%	(0.3%)	84.5%

Third Quarter 2017 GAAP to Non-GAAP Reconciliations



Reconciliation of GAAP to Non-GAAP Financial Measures

All amounts in millions except per share or margin data

	GAAP Amounts	Stock-Based Compensation Expense	Intangible Amortization Expense	Executive Consulting Expenses	One-time Insurance Proceeds	Debt Amortization	Income Tax Adjustments	Non-GAAP Amounts
Cost of Revenues	\$21.53	\$0.44	\$-	\$-	\$-	\$ -	\$-	\$21.09
Research & Development	12.04	2.34	-	-	-	-	-	9.70
Sales & Marketing	20.59	1.92	-	-	-	-	-	18.67
General & Administrative	25.24	6.64	4.00	6.00	(1.86)	-	-	10.47
Total Expenses	79.40	11.33	4.00	6.00	(1.86)	-	-	59.93
Income (Loss) from Operations	35.66	(11.33)	(4.00)	(6.00)	1.86	-	-	55.13
Interest and Other Income (Loss)	(0.85)	-	-	-	-	(0.09)	-	(0.75)
Pre-Tax Income (Loss)	34.81	(11.33)	(4.00)	(6.00)	1.86	(0.09)	-	54.38
Benefit (Expense) for Income Taxes	11.41	-	-	-	-	-	16.03	(4.62)
Adjusted Income (Loss)	46.23	(11.33)	(4.00)	(6.00)	1.86	(0.09)	16.03	49.76
On a diluted per share basis	\$2.49	\$(0.61)	\$(0.22)	\$(0.32)	\$0.10	\$(0.01)	\$0.86	\$2.68
Shares used in per share calculation	18.55	18.55	18.55	18.55	18.55	18.55	18.55	18.55

Reconciliation of GAAP Net Income to Adjusted EBITDA

All amounts in millions except margin data

	Three Months ended Sept. 30	
	2017	2016
GAAP Net Income (Loss)	\$46.23	\$18.67
Depreciation and Amortization expense	\$5.43	\$5.14
Interest & Other Expense (Income), net	\$0.85	\$0.80
Income Tax Expense (Benefit), net	(\$11.41)	\$12.12
Stock-based Compensation Expense	\$11.33	\$8.82
Executive Consulting Expense	\$6.00	\$ --
One-time Insurance Proceeds	(\$1.86)	\$ --
Adjusted EBITDA	\$56.56	\$45.56
Adjusted EBITDA Margin	49.2%	49.2%

Reconciliation of GAAP to Non-GAAP Gross Profit and Gross Margin

All amounts in millions except margin data

	GAAP Amounts	Stock-Based Compensation Expense	Non-GAAP Amounts
Mailing and Shipping Gross Profit	\$92.08	\$(0.44)	\$92.52
Customized Postage Gross Profit	1.44	(0.00)	1.44
Total Gross Profit	93.53	(0.44)	93.97
Mailing and Shipping Gross Margin	86.5%	(0.4%)	86.9%
Customized Postage Gross Margin	16.7%	(0.0%)	16.7%
Total Gross Margin	81.3%	(0.4%)	81.7%

Second Quarter 2017 GAAP to Non-GAAP Reconciliations

Reconciliation of GAAP to Non-GAAP Financial Measures

All amounts in millions except per share or margin data

	GAAP Amounts	Stock-Based Compensation Expense	Intangible Amortization Expense	Debt Amortization	Income Tax Adjustments	Non-GAAP Amounts
Cost of Revenues	\$19.09	\$0.45	\$-	\$ -	\$-	\$18.64
Research & Development	11.63	2.22	-	-	-	9.41
Sales & Marketing	22.28	1.97	-	-	-	20.31
General & Administrative	21.45	6.33	4.00	-	-	11.13
Total Expenses	74.45	10.97	4.00	-	-	59.48
Income (Loss) from Operations	41.69	(10.97)	(4.00)	-	-	56.66
Interest and Other Income (Loss)	(0.77)	-	-	(0.09)	-	(0.68)
Pre-Tax Income (Loss)	40.92	(10.97)	(4.00)	(0.09)	-	55.98
Benefit (Expense) for Income Taxes	(9.88)	-	-	-	8.31	(18.19)
Adjusted Income (Loss)	31.04	(10.97)	(4.00)	(0.09)	8.31	37.79
On a diluted per share basis	\$1.71	\$(0.61)	\$(0.22)	\$(0.01)	\$0.46	\$2.08
Shares used in per share calculation	18.12	18.12	18.12	18.12	18.12	18.12

Reconciliation of GAAP Net Income to Adjusted EBITDA

All amounts in millions except margin data

	Three Months ended June 30	
	2017	2016
GAAP Net Income (Loss)	\$31.04	\$14.29
Depreciation and Amortization expense	\$5.40	\$4.33
Interest & Other Expense (Income), net	\$0.77	\$0.87
Income Tax Expense (Benefit), net	\$9.88	\$9.80
Stock-based Compensation Expense	\$10.97	\$8.42
Non-Recurring Expenses	\$ --	\$0.52
Adjusted EBITDA	\$58.06	\$38.24
Adjusted EBITDA Margin	50.0%	45.5%

Reconciliation of GAAP to Non-GAAP Gross Profit and Gross Margin

All amounts in millions except margin data

	GAAP Amounts	Stock-Based Compensation Expense	Non-GAAP Amounts
Mailing and Shipping Gross Profit	\$96.32	\$(0.44)	\$96.77
Customized Postage Gross Profit	0.72	(0.00)	0.72
Total Gross Profit	97.05	(0.45)	97.50
Mailing and Shipping Gross Margin	86.1%	(0.4%)	86.5%
Customized Postage Gross Margin	16.8%	(0.0%)	16.8%
Total Gross Margin	83.6%	(0.4%)	83.9%

First Quarter 2017 GAAP to Non-GAAP Reconciliations



Reconciliation of GAAP to Non-GAAP Financial Measures

All amounts in millions except per share or margin data

	GAAP Amounts	Stock-Based Compensation Expense	Intangible Amortization Expense	Debt Amortization	Income Tax Adjustments	Non-GAAP Amounts
Cost of Revenues	\$17.74	\$0.55	\$-	\$ -	\$-	\$17.19
Research & Development	10.52	2.50	-	-	-	8.03
Sales & Marketing	23.15	2.31	-	-	-	20.84
General & Administrative	18.98	6.02	4.00	-	-	8.97
Total Expenses	70.39	11.37	4.00	-	-	55.03
Income (Loss) from Operations	34.65	(11.37)	(4.00)	-	-	50.01
Interest and Other Income (Loss)	(0.85)	-	-	(0.09)	-	(0.76)
Pre-Tax Income (Loss)	33.80	(11.37)	(4.00)	(0.09)	-	49.26
Benefit (Expense) for Income Taxes	(0.66)	-	-	-	15.35	(16.01)
Adjusted Income (Loss)	33.14	(11.37)	(4.00)	(0.09)	15.35	33.25
On a diluted per share basis	\$1.82	\$(0.63)	\$(0.22)	\$(0.01)	\$0.84	\$1.83
Shares used in per share calculation	18.17	18.17	18.17	18.17	18.17	18.17

Reconciliation of GAAP Net Income to Adjusted EBITDA

All amounts in millions except margin data

Three Months ended March 31

	2017	2016
GAAP Net Income (Loss)	\$33.14	\$13.24
Depreciation and Amortization expense	\$5.23	\$4.46
Interest & Other Expense (Income), net	\$0.85	\$0.87
Income Tax Expense (Benefit), net	\$0.66	\$8.11
Stock-based Compensation Expense	\$11.37	\$7.52
Non-Recurring Expenses	\$ --	\$0.56
Adjusted EBITDA	\$51.24	\$34.75
Adjusted EBITDA Margin	48.8%	42.5%

Reconciliation of GAAP to Non-GAAP Gross Profit and Gross Margin

All amounts in millions except margin data

	GAAP Amounts	Stock-Based Compensation Expense	Non-GAAP Amounts
Mailing and Shipping Gross Profit	\$86.74	\$(0.55)	\$87.28
Customized Postage Gross Profit	0.55	(0.00)	0.55
Total Gross Profit	87.30	(0.55)	87.85
Mailing and Shipping Gross Margin	84.6%	(0.5%)	85.1%
Customized Postage Gross Margin	22.5%	(0.1%)	22.6%
Total Gross Margin	83.1%	(0.5%)	83.6%

INVESTOR METRICS 2016

	Q1	Q2	Q3	Q4	TOTAL	
Revenue (\$000s) ⁽¹⁾	Service Revenue	\$69,106	\$72,590	\$78,871	\$92,490	\$313,057
	Store Revenue	\$5,555	\$4,851	\$4,703	\$5,125	\$20,234
	Insurance Revenue	\$4,511	\$4,082	\$4,050	\$4,657	\$17,300
	Mailing & Shipping Revenue	\$79,172	\$81,523	\$87,624	\$102,272	\$350,591
	Customized Postage Revenue	\$2,637	\$2,467	\$4,912	\$3,599	\$13,615
	Other Revenue	\$28	\$23	\$23	\$25	\$99
	Total Revenue	\$81,837	\$84,013	\$92,559	\$105,896	\$364,305
	Total Revenue (YoY % Change)	86%	74%	79%	52%	70%
Mailing & Shipping Metrics ⁽²⁾	Paid Customers (000s) ⁽³⁾	649	646	648	681	656
	Paid Customers (YoY % Change)	17%	14%	14%	8%	13%
	Revenue (\$000s) ⁽⁴⁾	\$79,172	\$81,523	\$87,624	\$102,272	\$350,591
	Revenue (YoY % Change)	84%	72%	78%	52%	70%
	Monthly ARPU ⁽⁵⁾	\$40.65	\$42.06	\$45.05	\$50.03	\$44.52
	Monthly ARPU (YoY % Change)	58%	51%	56%	42%	50%
	Postage Printed (\$000s) ⁽⁶⁾	\$1,338,822	\$1,303,737	\$1,299,155	\$1,576,376	\$5,518,090
	Postage Printed (YoY % Change)	142%	138%	137%	53%	106%
Financial Metrics ⁽⁷⁾	Non-GAAP Gross Profit	\$67,640	\$70,743	\$76,307	\$88,470	\$303,160
	Non-GAAP Gross Margin	82.7%	84.2%	82.4%	83.5%	83.2%
	Non-GAAP Operating Income	\$33,615	\$37,140	\$44,402	\$54,643	\$169,800
	Non-GAAP Operating Income (YoY % Change)	170%	121%	117%	88%	115%
	Non-GAAP Adjusted Income	\$32,037	\$35,303	\$42,246	\$49,221	\$158,808
	Non-GAAP Adjusted Income (YoY % Change)	163%	111%	111%	75%	106%
	Non-GAAP EPS ⁽⁸⁾	\$1.72	\$1.94	\$2.33	\$2.73	\$8.70
	Non-GAAP EPS (YoY % Change)	139%	100%	104%	74%	96%
	Adjusted EBITDA ⁽⁹⁾	\$34,750	\$38,237	\$45,558	\$55,865	\$174,411
Adjusted EBITDA Margin	42.5%	45.5%	49.2%	52.8%	47.9%	
Adjusted EBITDA (YoY % Change)	161%	116%	113%	85%	111%	

(1) All revenue numbers are presented on a GAAP basis.

(2) Mailing and shipping metrics are for the mailing and shipping business only and exclude the customized postage business. See the Company's 10-K filings for further discussion.

(3) Mailing and shipping paid customers for the quarter is defined as the number of unique mailing and shipping customers that the Company earned revenue from during that quarter. Paid customers for the year is calculated as the average of the paid customers for the four quarters during that year. Paid customers include ShipStation customers as of Q3-14, ShipWorks customers as of Q4-14, Endicia customers as of Q4-15, and ShippingEasy customers as of Q3-16.

(4) Mailing and shipping revenue includes service, product and insurance revenue from mailing and shipping customers. Mailing and shipping revenue includes ShipStation, ShipWorks, Endicia, ShippingEasy, and MetaPack revenue as of the closing date of the acquisition.

(5) Mailing and shipping monthly ARPU for the quarter is calculated as [mailing and shipping revenue for the quarter] / [mailing and shipping paid customers for the quarter] / 3 months. Monthly ARPU for the year is calculated as [mailing and shipping revenue for the year] / [mailing and shipping paid customers for the year] / 12 months.

(6) Mailing and shipping postage printed includes postage printed by the Company's mailing and shipping customers using its solutions. Includes ShipStation as of Q3-14, ShipWorks as of Q4-14, Endicia as of the acquisition closing date, and ShippingEasy as of Q3-16. Beginning Q4-16, we updated our methodology for measuring the amount of mailing and shipping postage printed. Q1-16 through Q3-16 metrics have also been revised upwards using the updated methodology.

(7) All Financial Metrics are provided on a Non-GAAP basis. Non-GAAP measures exclude (1) certain non-cash items such as stock-based compensation expense, contingent consideration charges, amortization of acquired intangibles and capitalized debt issuance costs and non-cash income tax adjustments and (2) certain non-recurring expenses such as asset write-offs, acquisition and integration related corporate development expenses and litigation settlements. For reconciliations of Non-GAAP to GAAP, see the Company's prior 8-K filings as hyperlinked above or on subsequent pages.

(8) Non-GAAP Adjusted EBITDA is calculated as Non-GAAP Operating Income plus depreciation and amortization contained in cost of sales and operating expenses less capital expenditures for the business. Calculation excludes capital expenditures on the Company owned corporate headquarters.

Annual 2016 GAAP to Non-GAAP Reconciliations (Tax Adjusted)*



Reconciliation of GAAP to Non-GAAP Financial Measures

All amounts in millions except per share or margin data

	GAAP Amounts	Stock-Based Compensation Expense	Intangible Amortization Expense	Acquisition Related Expenses	Debt Amortization Expense	Income Tax Adjustments	Non-GAAP Amounts
Cost of Revenues	\$62.97	\$1.83	\$-	\$-	\$-	\$-	\$61.14
Research & Development	35.16	6.63	-	-	-	-	28.52
Sales & Marketing	78.83	7.19	-	-	-	-	71.64
General & Administrative	67.12	18.29	14.56	1.08	-	-	33.20
Total Expenses	244.08	33.95	14.56	1.08	-	-	194.50
Income (Loss) from Operations	120.22	(33.95)	(14.56)	(1.08)	-	-	169.80
Interest and Other Income (Loss)	(3.25)	-	-	-	(0.37)	-	(2.87)
Pre-Tax Income (Loss)	116.97	(33.95)	(14.56)	(1.08)	(0.37)	-	166.93
Benefit (Expense) for Income Taxes*	(41.74)	-	-	-	-	17.85	(59.59)
Adjusted Income (Loss)	75.23	(33.95)	(14.56)	(1.08)	(0.37)	17.85	107.33
On a diluted per share basis	\$4.12	\$(1.86)	\$(0.80)	\$(0.06)	\$(0.02)	\$0.98	\$5.88
Shares used in per share calculation	18.25	18.25	18.25	18.25	18.25	18.25	18.25

* We adopted ASU 2016-09 in the first quarter of 2017. The impacts of adoption, such as the recognition of excess tax benefits for share-based awards that vested or settled in the quarter as a reduction to our provision for income taxes, have been reflected in our income statement for all periods in 2017. In order to provide comparable year-over-year results, Non-GAAP income in all periods in fiscal year 2016 was adjusted for Non-GAAP income taxes at the fiscal year 2016 effective tax rate of 35.7%.

Reconciliation of GAAP to Non-GAAP Financial Measures

All amounts in millions except per share or margin data

	GAAP Amounts	Stock-Based Compensation Expense	Intangible Amortization Expense	Debt Amortization Expense	Income Tax Adjustments	Non-GAAP Amounts
Cost of Revenues	\$17.90	\$0.48	\$-	\$-	\$-	\$17.43
Research & Development	9.58	1.94	-	-	-	7.64
Sales & Marketing	19.12	1.87	-	-	-	17.25
General & Administrative	17.85	4.91	4.01	-	-	8.93
Total Expenses	64.45	9.19	4.01	-	-	51.25
Income (Loss) from Operations	41.44	(9.19)	(4.01)	-	-	54.64
Interest and Other Income (Loss)	(0.70)	-	-	(0.09)	-	(0.60)
Pre-Tax Income (Loss)	40.75	(9.19)	(4.01)	(0.09)	-	54.04
Benefit (Expense) for Income Taxes*	(11.72)	-	-	-	7.57	(19.29)
Adjusted Income (Loss)	29.03	(9.19)	(4.01)	(0.09)	7.57	34.75
On a diluted per share basis	\$1.61	\$(0.51)	\$(0.22)	\$(0.01)	\$0.42	\$1.93
Shares used in per share calculation	18.03	18.03	18.03	18.03	18.03	18.03

* We adopted ASU 2016-09 in the first quarter of 2017. The impacts of adoption, such as the recognition of excess tax benefits for share-based awards that vested or settled in the quarter as a reduction to our provision for income taxes, have been reflected in our income statement for all periods in 2017. In order to provide comparable year-over-year results, Non-GAAP income in all periods in fiscal year 2016 was adjusted for Non-GAAP income taxes at the fiscal year 2016 effective tax rate of 35.7%.

Third Quarter 2016 GAAP to Non-GAAP Reconciliations (Tax Adjusted)*



Reconciliation of GAAP to Non-GAAP Financial Measures

All amounts in millions except per share or margin data

	GAAP Amounts	Stock-Based Compensation Expense	Intangible Amortization Expense	Debt Amortization	Income Tax Adjustments	Non-GAAP Amounts
Cost of Revenues	\$16.73	\$0.48	\$-	\$-	\$-	\$16.25
Research & Development	9.11	1.92	-	-	-	7.19
Sales & Marketing	18.23	1.73	-	-	-	16.50
General & Administrative	16.90	4.70	3.99	-	-	8.22
Total Expenses	60.97	8.82	3.99	-	-	48.16
Income (Loss) from Operations	31.59	(8.82)	(3.99)	-	-	44.40
Interest and Other Income (Loss)	(0.80)	-	-	(0.09)	-	(0.71)
Pre-Tax Income (Loss)	30.79	(8.82)	(3.99)	(0.09)	-	43.69
Benefit (Expense) for Income Taxes*	(12.12)	-	-	-	3.48	(15.60)
Adjusted Income (Loss)	18.67	(8.82)	(3.99)	(0.09)	3.48	28.09
On a diluted per share basis	\$1.03	\$(0.49)	\$(0.22)	\$(0.01)	\$0.19	\$1.55
Shares used in per share calculation	18.12	18.12	18.12	18.12	18.12	18.12

* We adopted ASU 2016-09 in the first quarter of 2017. The impacts of adoption, such as the recognition of excess tax benefits for share-based awards that vested or settled in the quarter as a reduction to our provision for income taxes, have been reflected in our income statement for all periods in 2017. In order to provide comparable year-over-year results, Non-GAAP income in all periods in fiscal year 2016 was adjusted for Non-GAAP income taxes at the fiscal year 2016 effective tax rate of 35.7%.

Reconciliation of GAAP to Non-GAAP Financial Measures

All amounts in millions except per share or margin data

	GAAP Amounts	Stock-Based Compensation Expense	Intangible Amortization Expense	Aquisition Related Expenses	Debt Amortization	Income Tax Adjustments	Non-GAAP Amounts
Cost of Revenues	\$13.72	\$0.45	\$ -	\$ -	\$ -	\$ -	\$13.27
Research & Development	8.13	1.42	-	-	-	-	6.71
Sales & Marketing	20.08	1.86	-	-	-	-	18.22
General & Administrative	17.11	4.68	3.24	0.52	-	-	8.67
Total Expenses	59.05	8.42	3.24	0.52	-	-	46.87
Income (Loss) from Operations	24.97	(8.42)	(3.24)	(0.52)	-	-	37.14
Interest and Other Income (Loss)	(0.87)	-	-	-	(0.09)	-	(0.78)
Pre-Tax Income (Loss)	24.09	(8.42)	(3.24)	(0.52)	(0.09)	-	36.36
Benefit (Expense) for Income Taxes*	(9.80)	-	-	-	-	3.18	(12.98)
Adjusted Income (Loss)	14.29	(8.42)	(3.24)	(0.52)	(0.09)	3.18	23.38
On a diluted per share basis	\$0.79	\$(0.46)	\$(0.18)	\$(0.03)	\$(0.01)	\$0.17	\$1.29
Shares used in per share calculation	18.19	18.19	18.19	18.19	18.19	18.19	18.19

* We adopted ASU 2016-09 in the first quarter of 2017. The impacts of adoption, such as the recognition of excess tax benefits for share-based awards that vested or settled in the quarter as a reduction to our provision for income taxes, have been reflected in our income statement for all periods in 2017. In order to provide comparable year-over-year results, Non-GAAP income in all periods in fiscal year 2016 was adjusted for Non-GAAP income taxes at the fiscal year 2016 effective tax rate of 35.7%.

Reconciliation of GAAP to Non-GAAP Financial Measures

All amounts in millions except per share or margin data

	GAAP Amounts	Stock-Based Compensation Expense	Intangible Amortization Expense	Non-Recurring Expenses	Debt Amortization	Income Tax Adjustments	Non-GAAP Amounts
Cost of Revenues	\$14.62	\$0.42	\$ -	\$ -	\$ -	\$ -	\$14.20
Research & Development	8.34	1.36	-	-	-	-	6.98
Sales & Marketing	21.40	1.73	-	-	-	-	19.67
General & Administrative	15.26	4.01	3.32	0.56	-	-	7.38
Total Expenses	59.62	7.52	3.32	0.56	-	-	48.22
Income (Loss) from Operations	22.22	(7.52)	(3.32)	(0.56)	-	-	33.61
Interest and Other Income (Loss)	(0.87)	-	-	-	(0.09)	-	(0.78)
Pre-Tax Income (Loss)	21.35	(7.52)	(3.32)	(0.56)	(0.09)	-	32.84
Benefit (Expense) for Income Taxes*	(8.11)	-	-	-	-	3.61	(11.72)
Adjusted Income (Loss)	13.24	(7.52)	(3.32)	(0.56)	(0.09)	3.61	21.12
On a diluted per share basis	\$0.71	\$(0.40)	\$(0.18)	\$(0.03)	\$(0.01)	\$0.19	\$1.13
Shares used in per share calculation	18.66	18.66	18.66	18.66	18.66	18.66	18.66

* We adopted ASU 2016-09 in the first quarter of 2017. The impacts of adoption, such as the recognition of excess tax benefits for share-based awards that vested or settled in the quarter as a reduction to our provision for income taxes, have been reflected in our income statement for all periods in 2017. In order to provide comparable year-over-year results, Non-GAAP income in all periods in fiscal year 2016 was adjusted for Non-GAAP income taxes at the fiscal year 2016 effective tax rate of 35.7%.

Annual 2016 GAAP to Non-GAAP Reconciliations



Reconciliation of GAAP to Non-GAAP Financial Measures

All amounts in millions except per share or margin data

	GAAP Amounts	Stock-Based Compensation Expense	Intangible Amortization Expense	Acquisition Related Expenses	Debt Amortization Expense	Income Tax Benefit (Expense)	Non-GAAP Amounts
Cost of Revenues	\$62.97	\$1.83	\$-	\$-	\$-	\$-	\$61.14
Research & Development	35.16	6.63	-	-	-	-	28.52
Sales & Marketing	78.83	7.19	-	-	-	-	71.64
General & Administrative	67.12	18.29	14.56	1.08	-	-	33.20
Total Expenses	244.08	33.95	14.56	1.08	-	-	194.50
Income (Loss) from Operations	120.22	(33.95)	(14.56)	(1.08)	-	-	169.80
Interest and Other Income (Loss)	(3.25)	-	-	-	(0.37)	-	(2.87)
Pre-Tax Income (Loss)	116.97	(33.95)	(14.56)	(1.08)	(0.37)	-	166.93
Benefit (Expense) for Income Taxes*	(41.74)	-	-	-	-	(33.62)	(8.12)
Adjusted Income (Loss)	75.23	(33.95)	(14.56)	(1.08)	(0.37)	(33.62)	158.81
On a diluted per share basis	\$4.12	\$(1.86)	\$(0.80)	\$(0.06)	\$(0.02)	\$(1.84)	\$8.70
Shares used in per share calculation	18.25	18.25	18.25	18.25	18.25	18.25	18.25

* For the 2016, the Company incurred approximately \$33.6 million in deferred income tax expense based on its GAAP income measures. In addition, the Company would have incurred an additional approximately \$14 million of deferred income tax expense based on its non-GAAP income measures.

Reconciliation of GAAP Net Income to Adjusted EBITDA

All amounts in millions except margin data

12 Months ended December 31

	2016	2015
GAAP Net Income (Loss)	\$75.23	(\$4.20)
Depreciation and Amortization expense	\$19.17	\$7.70
Interest & Other Expense (Income), net	\$3.25	(\$0.07)
Income Tax Expense (Benefit), net	\$41.74	(\$1.37)
Stock-based Compensation Expense	\$33.95	\$17.23
Contingent Consideration Charge	\$ --	\$46.09
Non-Recurring Expenses	\$1.08	\$17.22
Adjusted EBITDA	\$174.41	\$82.59
Adjusted EBITDA Margin	47.9%	38.6%

Reconciliation of GAAP to Non-GAAP Gross Profit and Gross Margin

All amounts in millions except margin data

	GAAP Amounts	Stock-Based Compensation Expense	Non-GAAP Amounts
Mailing and Shipping Gross Profit	\$298.52	\$(1.82)	\$300.34
Customized Postage Gross Profit	2.77	(0.01)	2.77
Total Gross Profit	301.33	(1.83)	303.16
Mailing and Shipping Gross Margin	85.1%	(0.5%)	85.7%
Customized Postage Gross Margin	20.3%	(0.0%)	20.4%
Total Gross Margin	82.7%	(0.5%)	83.2%

Fourth Quarter 2016 GAAP to Non-GAAP Reconciliations



Reconciliation of GAAP to Non-GAAP Financial Measures

All amounts in millions except per share or margin data

	GAAP Amounts	Stock-Based Compensation Expense	Intangible Amortization Expense	Debt Amortization Expense	Income Tax Benefit (Expense)	Non-GAAP Amounts
Cost of Revenues	\$17.90	\$0.48	\$-	\$-	\$-	\$17.43
Research & Development	9.58	1.94	-	-	-	7.64
Sales & Marketing	19.12	1.87	-	-	-	17.25
General & Administrative	17.85	4.91	4.01	-	-	8.93
Total Expenses	64.45	9.19	4.01	-	-	51.25
Income (Loss) from Operations	41.44	(9.19)	(4.01)	-	-	54.64
Interest and Other Income (Loss)	(0.70)	-	-	(0.09)	-	(0.60)
Pre-Tax Income (Loss)	40.75	(9.19)	(4.01)	(0.09)	-	54.04
Benefit (Expense) for Income Taxes*	(11.72)	-	-	-	(6.90)	(4.82)
Adjusted Income (Loss)	29.03	(9.19)	(4.01)	(0.09)	(6.90)	49.22
On a diluted per share basis	\$1.61	\$(0.51)	\$(0.22)	\$(0.01)	\$(0.38)	\$2.73
Shares used in per share calculation	18.03	18.03	18.03	18.03	18.03	18.03

* For the fourth quarter 2016, the Company incurred approximately \$6.9 million in deferred income tax expense based on its GAAP income measures. In addition, the Company would have incurred an additional approximately \$2 million of deferred income tax expense based on its non-GAAP income measures.

Reconciliation of GAAP Net Income to Adjusted EBITDA

All amounts in millions except margin data

	Three Months ended Dec. 31	
	2016	2015
GAAP Net Income (Loss)	\$29.03	(\$0.07)
Depreciation and Amortization expense	\$5.23	\$2.53
Interest & Other Expense (Income), net	\$0.70	\$0.35
Income Tax Expense (Benefit), net	\$11.72	(\$1.28)
Stock-based Compensation Expense	\$9.19	\$8.12
Contingent Consideration Charge	\$ --	\$20.06
Non-Recurring Expenses	\$ --	\$0.47
Adjusted EBITDA	\$55.87	\$30.18
Adjusted EBITDA Margin	52.8%	43.2%

Reconciliation of GAAP to Non-GAAP Gross Profit and Gross Margin

All amounts in millions except margin data

	GAAP Amounts	Stock-Based Compensation Expense	Non-GAAP Amounts
Mailing and Shipping Gross Profit	\$87.16	\$(0.48)	\$87.63
Customized Postage Gross Profit	0.83	(0.00)	0.83
Total Gross Profit	87.99	(0.48)	88.47
Mailing and Shipping Gross Margin	85.2%	(0.5%)	85.7%
Customized Postage Gross Margin	23.0%	(0.0%)	23.1%
Total Gross Margin	83.1%	(0.5%)	83.5%

Third Quarter 2016 GAAP to Non-GAAP Reconciliations



Reconciliation of GAAP to Non-GAAP Financial Measures

All amounts in millions except per share or margin data

	GAAP Amounts	Stock-Based Compensation Expense	Intangible Amortization Expense	Debt Amortization	Income Tax Benefit (Expense)	Non-GAAP Amounts
Cost of Revenues	\$16.73	\$0.48	\$-	\$-	\$-	\$16.25
Research & Development	9.11	1.92	-	-	-	7.19
Sales & Marketing	18.23	1.73	-	-	-	16.50
General & Administrative	16.90	4.70	3.99	-	-	8.22
Total Expenses	60.97	8.82	3.99	-	-	48.16
Income (Loss) from Operations	31.59	(8.82)	(3.99)	-	-	44.40
Interest and Other Income (Loss)	(0.80)	-	-	(0.09)	-	(0.71)
Pre-Tax Income (Loss)	30.79	(8.82)	(3.99)	(0.09)	-	43.69
Benefit (Expense) for Income Taxes*	(12.12)	-	-	-	(10.67)	(1.45)
Adjusted Income (Loss)	18.67	(8.82)	(3.99)	(0.09)	(10.67)	42.25
On a diluted per share basis	\$1.03	\$(0.49)	\$(0.22)	\$(0.01)	\$(0.59)	\$2.33
Shares used in per share calculation	18.12	18.12	18.12	18.12	18.12	18.12

*For the third quarter 2016, the Company incurred approximately \$10.7 million in deferred income tax expense based on its GAAP income measures. In addition, the Company would have incurred an additional approximately \$5 million of deferred income tax expense based on its Non-GAAP income measures.

Reconciliation of GAAP Net Income to Adjusted EBITDA

All amounts in millions except margin data

	Three Months ended Sept. 30	
	2016	2015
GAAP Net Income (Loss)	\$18.67	\$7.27
Depreciation and Amortization expense	\$5.14	\$1.64
Interest & Other Expense (Income), net	\$0.80	\$(0.05)
Income Tax Expense (Benefit), net	\$12.12	\$5.77
Stock-based Compensation Expense	\$8.82	\$3.06
Contingent Consideration Charge	\$ --	\$1.92
Non-Recurring Expenses	\$ --	\$1.75
Adjusted EBITDA	\$45.56	\$21.36
Adjusted EBITDA Margin	49.2%	41.3%

Reconciliation of GAAP to Non-GAAP Gross Profit and Gross Margin

All amounts in millions except margin data

	GAAP Amounts	Stock-Based Compensation Expense	Non-GAAP Amounts
Mailing and Shipping Gross Profit	\$74.86	\$(0.47)	\$75.34
Customized Postage Gross Profit	\$0.96	\$(0.00)	\$0.96
Total Gross Profit	\$75.83	\$(0.48)	\$76.31
Mailing and Shipping Gross Margin	85.4%	(0.5%)	86.0%
Customized Postage Gross Margin	19.5%	(0.0%)	19.5%
Total Gross Margin	81.9%	(0.5%)	82.4%

Second Quarter 2016 GAAP to Non-GAAP Reconciliations



Reconciliation of GAAP to Non-GAAP Financial Measures

All amounts in millions except per share or margin data

	GAAP Amounts	Stock-Based Compensation Expense	Intangible Amortization Expense	Acquisition Related Expenses	Debt Amortization	Income Tax Benefit (Expense)	Non-GAAP Amounts
Cost of Revenues	\$13.72	\$0.45	\$ -	\$ -	\$ -	\$ -	\$13.27
Research & Development	8.13	1.42	-	-	-	-	6.71
Sales & Marketing	20.08	1.86	-	-	-	-	18.22
General & Administrative	17.11	4.68	3.24	0.52	-	-	8.67
Total Expenses	59.05	8.42	3.24	0.52	-	-	46.87
Income (Loss) from Operations	24.97	(8.42)	(3.24)	(0.52)	-	-	37.14
Interest and Other Income (Loss)	(0.87)	-	-	-	(0.09)	-	(0.78)
Pre-Tax Income (Loss)	24.09	(8.42)	(3.24)	(0.52)	(0.09)	-	36.36
Benefit (Expense) for Income Taxes*	(9.80)	-	-	-	-	(8.75)	(1.06)
Adjusted Income (Loss)	14.29	(8.42)	(3.24)	(0.52)	(0.09)	(8.75)	35.30
On a diluted per share basis	\$0.79	\$(0.46)	\$(0.18)	\$(0.03)	\$(0.01)	\$(0.48)	\$1.94
Shares used in per share calculation	18.19	18.19	18.19	18.19	18.19	18.19	18.19

* For the second quarter 2016, the Company incurred approximately \$8.7 million in deferred income tax expense based on its GAAP income measures. In addition, the Company would have incurred an additional approximately \$5 million of deferred income tax expense based on its Non-GAAP income measures.

Reconciliation of GAAP Net Income to Adjusted EBITDA

All amounts in millions except margin data

	Three Months ended June 30	
	2016	2015
GAAP Net Income (Loss)	\$14.29	(\$10.43)
Depreciation and Amortization expense	\$4.33	\$1.69
Interest & Other Expense (Income), net	\$0.87	(\$0.05)
Income Tax Expense (Benefit), net	\$9.80	(\$4.74)
Stock-based Compensation Expense	\$8.42	\$3.40
Contingent Consideration Charge	\$ --	\$13.60
Non-Recurring Expenses	\$0.52	\$14.24
Adjusted EBITDA	\$38.24	\$17.72
Adjusted EBITDA Margin	45.5%	36.6%

Reconciliation of GAAP to Non-GAAP Gross Profit and Gross Margin

All amounts in millions except margin data

	GAAP Amounts	Stock-Based Compensation Expense	Non-GAAP Amounts
Mailing and Shipping Gross Profit	\$69.77	\$(0.45)	\$70.22
Customized Postage Gross Profit	\$0.51	\$(0.00)	\$0.51
Total Gross Profit	\$70.29	\$(0.45)	\$70.74
Mailing and Shipping Gross Margin	85.6%	(0.6%)	86.1%
Customized Postage Gross Margin	20.8%	(0.1%)	20.8%
Total Gross Margin	83.7%	(0.5%)	84.2%

First Quarter 2016 GAAP to Non-GAAP Reconciliations



Reconciliation of GAAP to Non-GAAP Financial Measures

All amounts in millions except per share or margin data

	GAAP Amounts	Stock-Based Compensation Expense	Intangible Amortization Expense	Non-Recurring Expenses	Debt Amortization	Income Tax Benefit (Expense)	Non-GAAP Amounts
Cost of Revenues	\$14.62	\$0.42	\$ -	\$ -	\$ -	\$ -	\$14.20
Research & Development	8.34	1.36	-	-	-	-	6.98
Sales & Marketing	21.40	1.73	-	-	-	-	19.67
General & Administrative	15.26	4.01	3.32	0.56	-	-	7.38
Total Expenses	59.62	7.52	3.32	0.56	-	-	48.22
Income (Loss) from Operations	22.22	(7.52)	(3.32)	(0.56)	-	-	33.61
Interest and Other Income (Loss)	(0.87)	-	-	-	(0.09)	-	(0.78)
Pre-Tax Income (Loss)	21.35	(7.52)	(3.32)	(0.56)	(0.09)	-	32.84
Benefit (Expense) for Income Taxes*	(8.11)	-	-	-	-	(7.31)	(0.80)
Adjusted Income (Loss)	13.24	(7.52)	(3.32)	(0.56)	(0.09)	(7.31)	32.04
On a diluted per share basis	\$0.71	\$(0.40)	\$(0.18)	\$(0.03)	\$(0.01)	\$(0.39)	\$1.72
Shares used in per share calculation	18.66	18.66	18.66	18.66	18.66	18.66	18.66

* For the first quarter 2016, the Company incurred approximately \$7.3 million in deferred income tax expense based on its GAAP income measures. In addition, the Company would have incurred an additional approximately \$4 million of deferred income tax expense based on its Non-GAAP income measures.

Reconciliation of GAAP Net Income to Adjusted EBITDA

All amounts in millions except margin data

	Three Months ended March 31	
	2016	2015
GAAP Net Income (Loss)	\$13.24	(\$0.97)
Depreciation and Amortization expense	\$4.46	\$1.84
Interest & Other Expense (Income), net	\$0.87	(\$0.32)
Income Tax Expense (Benefit), net	\$8.11	(\$1.12)
Stock-based Compensation Expense	\$7.52	\$2.64
Contingent Consideration Charge	\$ --	\$10.51
Non-Recurring Expenses	\$0.56	\$0.76
Adjusted EBITDA	\$34.75	\$13.33
Adjusted EBITDA Margin	42.5%	30.3%

Reconciliation of GAAP to Non-GAAP Gross Profit and Gross Margin

All amounts in millions except margin data

	GAAP Amounts	Stock-Based Compensation Expense	Non-GAAP Amounts
Mailing and Shipping Gross Profit	\$66.73	\$(0.42)	\$67.15
Customized Postage Gross Profit	\$0.47	\$(0.00)	\$0.47
Total Gross Profit	\$67.22	\$(0.42)	\$67.64
Mailing and Shipping Gross Margin	84.3%	(0.5%)	84.8%
Customized Postage Gross Margin	17.8%	(0.0%)	17.9%
Total Gross Margin	82.1%	(0.5%)	82.7%